

## Before Starting the Special CoC Application

You must submit both of the following parts in order for us to consider your Special NOFO Consolidated Application complete:

1. the CoC Application, and
2. the CoC Priority Listing.

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:

- Special Notice of Funding Opportunity to Address Unsheltered and Rural Homelessness
- 24 CFR part 578
- Special NOFO CoC Application Navigational Guide
- Section 3 Resources
- Frequently Asked Questions

As the Collaborative Applicant, you are responsible for reviewing the following:

1. The Special Notice of Funding Opportunity (Special NOFO) for specific application and program requirements.
2. The Special NOFO Continuum of Care (CoC) Application Detailed Instructions for Collaborative Applicants which provide additional information and guidance for completing the application.
3. All information provided to ensure it is correct and current.
4. Responses provided by project applicants in their Project Applications.
5. The application to ensure all documentation, including attachment are provided.

CoC Approval is Required before You Submit Your CoC's Special NOFO CoC Consolidated Application

- 24 CFR 578.9 requires you to compile and submit the Special NOFO CoC Consolidated Application on behalf of your CoC.
- 24 CFR 578.9(b) requires you to obtain approval from your CoC before you submit the Consolidated Application into e-snaps.

Answering Multi-Part Narrative Questions

Many questions require you to address multiple elements in a single text box. Number your responses to correspond with multi-element questions using the same numbers in the question. This will help you organize your responses to ensure they are complete and help us to review and score your responses.

Attachments

Questions requiring attachments to receive points state, "You must upload the [Specific Attachment Name] attachment to the 4A. Attachments Screen." Only upload documents responsive to the questions posed—including other material slows down the review process, which ultimately slows down the funding process. Include a cover page with the attachment name.

- Attachments must match the questions they are associated with—if we do not award points for evidence you upload and associate with the wrong question, this is not a valid reason for you to appeal HUD's funding determination.
- We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).

## 1A. Continuum of Care (CoC) Identification

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:

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**1A-1. CoC Name and Number:** PR-502 - Puerto Rico Balance of Commonwealth CoC

**1A-2. Collaborative Applicant Name:** Puerto Rico Department of the Family

**1A-3. CoC Designation:** CA

**1A-4. HMIS Lead:** Coalición de San Juan, Inc.

1A-5.	<b>New Projects</b>	
	Complete the chart below by indicating which funding opportunity(ies) your CoC applying for projects under. A CoC may apply for funding under both set asides; however, projects funded through the rural set aside may only be used in rural areas, as defined in the Special NOFO.	
1.	<b>Unsheltered Homelessness Set Aside</b>	Yes
2.	<b>Rural Homelessness Set Aside</b>	No

## 1B. Project Capacity, Review, and Ranking–Local Competition

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:

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<b>1B-1.</b>	<b>Web Posting of Your CoC Local Competition Deadline–Advance Public Notice. (All Applicants)</b>	
	Special NOFO Section VII.B.1.b.	
	You must upload the Local Competition Deadline attachment to the 4A. Attachments Screen.	
	Enter the date your CoC published the deadline for project application submission for your CoC's local competition.	08/11/2022

<b>1B-2.</b>	<b>Project Review and Ranking Process Your CoC Used in Its Local Competition. (All Applicants)</b>	
	Special NOFO Section VII.B.1.a.	
	You must upload the Local Competition Scoring Tool attachment to the 4A. Attachments Screen.	
	Select yes or no in the chart below to indicate how your CoC ranked and selected new project applications during your CoC's local competition:	
	1. Established total points available for each project application type.	Yes
	2. At least 33 percent of the total points were based on objective criteria for the project application (e.g., cost effectiveness, timely draws, utilization rate, match, leverage), performance data, type of population served (e.g., DV, youth, Veterans, chronic homelessness), or type of housing proposed (e.g., PSH, RRH).	Yes
	3. At least 20 percent of the total points were based on system performance criteria for the project application (e.g., exits to permanent housing destinations, retention of permanent housing, length of time homeless, returns to homelessness).	Yes

<b>1B-3.</b>	<b>Projects Rejected/Reduced–Notification Outside of e-snaps. (All Applicants)</b>	
	Special NOFO Section VII.B.1.b.	
	You must upload the Notification of Projects Rejected-Reduced attachment to the 4A. Attachments Screen.	
	1. Did your CoC reject or reduce any project application(s)?	Yes
	2. Did your CoC inform the applicants why their projects were rejected or reduced?	Yes
	3. If you selected yes, for element 1 of this question, enter the date your CoC notified applicants that their project applications were being rejected or reduced, in writing, outside of e-snaps. If you notified applicants on various dates, list the latest date of any notification. For example, if you notified applicants on 6/26/22, 6/27/22, and 6/28/22, then you must enter 6/28/22.	10/05/2022

1B-3a.	<b>Projects Accepted–Notification Outside of e-snaps. (All Applicants)</b>	
	Special NOFO Section VII.B.1.b.	
	You must upload the Notification of Projects Accepted attachment to the 4A. Attachments Screen.	
	Enter the date your CoC notified project applicants that their project applications were accepted and ranked on the New Priority Listings in writing, outside of e-snaps. If you notified applicants on various dates, list the latest date of any notification. For example, if you notified applicants on 6/26/22, 6/27/22, and 6/28/22, then you must enter 6/28/22.	10/05/2022
1B-4.	<b>Web Posting of the CoC-Approved Special NOFO CoC Consolidated Application. (All Applicants)</b>	
	Special NOFO Section VII.B.1.b.	
	You must upload the Web Posting–Special NOFO CoC Consolidated Application attachment to the 4A. Attachments Screen.	
	Enter the date your CoC posted its Special NOFO CoC Consolidated Application on the CoC’s website or affiliate’s website–which included: 1. the CoC Application, and 2. Priority Listings.	11/01/2022

## 2A. System Performance

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:

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<b>2A-1.</b>	<b>Reduction in the Number of First Time Homeless—Risk Factors.</b>	
	Special NOFO Section VII.B.2.b.	
	Describe in the field below:	
	1. how your CoC determined which risk factors your CoC uses to identify persons becoming homeless for the first time;	
	2. how your CoC addresses individuals and families at risk of becoming homeless; and	
	3. provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the number of individuals and families experiencing homelessness for the first time or to end homelessness for individuals and families.	

**(limit 2,500 characters)**

- 1) The CoC determines risk factors for persons becoming homeless for the first time through the analysis of social and economic data from local and federal public agencies and the Census, information from the PIT Count, reports from the HMIS and the CE on the most common vulnerabilities among homeless persons, and the discussion with CoC members, particularly prevention service providers. The CoC maintains continuous communication with state agencies and other stakeholders to identify these risk factors. Factors considered include mortgage/rent/utilities defaults, reasons for being homeless according to the PIT, Mental Health and Substance Abuse conditions, Domestic Violence and Unemployment. During recent years, the Point in Time Survey has shown that around half of the persons counted are homeless for the first time. Reasons for homelessness include: economic problems, family problems, and a problematic use of drugs and alcohol, among others. Thus, monitoring these factors allows the CoC to develop the proper strategies for addressing the needs of persons in risk of becoming homeless.
- 2) The CoC implements a comprehensive strategy for addressing individuals and families at risk of becoming homeless that combines outreach, prevention services, expedited placements through the SSO CE, when applicable, and the coordination of mainstream benefits and support services with a wide range of community stakeholders. In 2021, ESG prevention programs served 1,038 families, providing them with: payment of overdue rent and/or utilities, case management to help repair credit and access benefits, job training and coordination with other services, in order to prevent them from becoming homeless. CoC projects also coordinate efforts with other federally funded programs to provide services for the prevention of homelessness (e.g.. CDBG).
- 3) Argie Díaz, the Director of the State ESG Program is the person responsible for overseeing CoC's strategies to reduce or end 1st time homelessness, working with the CES and CoC Director and organizations receiving ESG Prevention Grants.

2A-2.	Length of Time Homeless–Strategy to Reduce. (All Applicants)	
	Special NOFO Section VII.B.2.c.	
	Describe in the field below:	
	1. your CoC's strategy to reduce the length of time individuals and persons in families remain homeless;	
	2. how your CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and	
	3. provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the length of time individuals and families remain homeless.	

(limit 2,500 characters)

11)The average length of time (LOT) CoC participants in emergency shelters, safe havens and transitional housing remained homeless has been consistently decreasing during the past few years. In FY 2021 it was 76 days, a reduction of 31 days when compared to FY 2020. When analyzing the data for the past five years, the reduction is higher reaching 44 days (since 2017). This is due mainly to the strategies that the CoC has implemented. CoC Written Standards and CE policies establish as a top priority PH for homeless for the longest time and with greatest service needs. Providers have 48 hours to enter data in HMIS. All projects in this proposal have adopted a Housing First Approach, while in the regular competition, 29 of the 31 projects adopted operate according to a HF Approach and are Low Barrier. All projects coordinate with the SSO CE, using the Vulnerability Instrument, focusing on placing Chronic Homeless (CH) with priority. Total beds dedicated to CH in the CoC is 757, according to the 2022 HIC. Additionally, the CoC coordinates efforts with PH authorities, the PR Department of Housing and other stakeholders to promote PSH participants that no longer require intensive supportive services to move to other housing arrangements, ensuring PSH projects focus on those with the greatest need. Efforts are also targeted to the development of PH new inventory. At the project level, case management and the development of individual plans based on the needs and characteristics of the population play a significant role in reducing the time of homelessness.

2) The CoC identifies and houses individuals and persons in families homeless for the longest lengths of time through the SSO CE system and information provided by the HMIS. Meetings are held with the members of the CoC to discuss this information and provide recommendations for targeting the population with greatest need.

3) Belinda Hill the SSO CE Director, is responsible for overseeing CoC strategies to reduce length of time individuals and families remain homeless.

2A-3.	Successful Permanent Housing Placement or Retention. (All Applicants)	
Special NOFO Section VII.B.2.d.		
Describe in the field below how your CoC will increase the rate that individuals and persons in families residing in:		
1.	emergency shelter, safe havens, transitional housing, and rapid rehousing exit to permanent housing destinations; and	
2.	permanent housing projects retain their permanent housing or exit to permanent housing destinations.	

(limit 2,500 characters)

- 1) More than half of persons in ES, SH, TH, and PH-RRH (51%) are effectively placed in permanent housing. This is a much higher proportion than that observed in 2019, prior to the outbreak of the pandemic (43%). This percentage could be much higher if there were an adequate housing inventory. The CoC ES/SH/TH/RRH projects are using the SSO CE system by priority criteria, to place participants in PH with supporting services, including case management at the earliest date possible. The CES and the CoC organizations are also collaborating with several stakeholders including landlords to facilitate placements, CBOs that provide appliances, furniture, household articles, and agencies/organizations that offer benefits/services. Adding PSH and RRH units through this NOFO will help increase the CoC's capacity for permanent housing placements, as one of the main barriers faced at the time of placement is the shortage of inventory.
- 2) The continuous revision of individual service plans based on the participant's reality and needs is one of the main retention strategies used by the CoC. This strategy emphasizes the provision of support services and the coordination of efforts to facilitate access to mainstream benefits and employment. As well, the CoC coordinates efforts with PHAs and other housing providers in order to move persons in PSH who no longer require supportive services, in other housing alternatives.
- 3) Hector Pagan, from La Perla de Gran Precio, is responsible for overseeing CoC strategies regarding Exits to Permanent Housing Destinations/Retention of Permanent Housing.

<b>2A-4.</b>	<b>Returns to Homelessness—CoC's Strategy to Reduce Rate. (All Applicants)</b>	
	Special NOFO Section VII.B.2.e.	
	Describe in the field below:	
	1. how your CoC identifies individuals and families who return to homelessness;	
	2. your CoC's strategy to reduce the rate of additional returns to homelessness; and	
	3. provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the rate individuals and persons in families return to homelessness.	

**(limit 2,500 characters)**

- (1) The CoC uses HMIS and CES data to identify those returning to homelessness, to understand trends, their characteristics and develop strategies to avoid returns.
- (2) As part of the strategies used to reduce additional returns to homelessness, the CoC organizations identify those at risk of returning to homelessness in order to improve case management, coordinate services needed and coordinate efforts with collaborating entities to manage problems (mental health, substance abuse, legal problems, among others). Likewise, the SSO CE uses outreach to reconnect with these participants to promote return to PSH or alternative PH housing. The continuous revision and follow up on individual service plans provides the basis for organizations to implement these strategies based on the profile and the needs of the participants.
- (3) Edlyn Ramos, Program Director for DAT, is the person responsible for overseeing this strategy.



<b>2A-5.</b>	<b>Increasing Employment Cash Income–Strategy. (All Applicants)</b>	
	Special NOFO Section VII.B.2.f.	
	Describe in the field below:	
1.	the strategy your CoC has implemented to increase employment cash sources;	
2.	how your CoC works with mainstream employment organizations to help individuals and families increase their cash income; and	
3.	provide the organization name or position title that is responsible for overseeing your CoC’s strategy to increase income from employment.	

**(limit 2,500 characters)**

1&2) During recent years, the CoC has dedicated efforts to the implementation of data-driven strategies aimed at increasing access to employment and income for our participants. The CoC continuously analyzes the data related to these performance indicators to establish partnerships with entities that can contribute to the implementation of strategies to meet the goal of promoting the employability of the homeless population. Specific strategies include employment fairs; outreach activities; development of individual plans for the participants that establish goals based on their needs, skills, and strengths; coordination with the Department of Labor, WIOA organizations, and CDBG recipients to connect participants to job opportunities. In addition, the projects in the CoC have implemented innovative strategies to promote entrepreneurship among participants, including the creation of microenterprises, economic incentives for these endeavors, and vocational workshops. “Hogar el Buen Pastor” (HBP) and the Municipality of SJ, are examples of entities that have programs with incentives for employment, while there are other projects that have programs oriented to self-sufficiency for the population of persons fleeing DV and the disabled (Hogar Ruth). With this proposal, the CoC is submitting several projects that have specific strategies to increase employment cash income among the unsheltered population, including “The Handyman Certification Program” that is being proposed by HBP, where participants will be able to learn in the short period of 5 weeks, the basic skills they need to enter the labor market or establish their microenterprise. All projects within the CoC encourage a work ethic and volunteering, and often employ former participants when there are job opportunities.

3) Francine Sánchez, Director of Social and Community Development at the Municipality of San Juan is responsible for overseeing this CoC strategy.

<b>2A-5a.</b>	<b>Increasing Non-employment Cash Income–Strategy. (All Applicants)</b>	
	Special NOFO Section VII.B.2.f.	
	Describe in the field below:	
1.	the strategy your CoC has implemented to increase non-employment cash income;	

	2. your CoC's strategy to increase access to non-employment cash sources; and
	3. provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase non-employment cash income.

**(limit 2,500 characters)**

1&2. Increasing non-employment cash income involves consistent and constructive collaboration with agencies who provide mainstream benefits. The CoC's CA, the PRDF, is the agency in charge of the Food stamps, TANF, and SSDI programs. Having direct access to the information and to expert staff, helps CoC projects to be updated regarding mainstream resources available and to refer participants to these opportunities for assistance. Recently, the CA organized a meeting with the director of one of the PRDF's administrations in charge of these programs and the CoC programs' directors to address barriers in access to services by the homeless population. In addition, collaboration with other state and federal agencies to increase non-cash benefits constantly takes place, including Veterans Affairs and the Administration of Mental Health and Addiction Services. The CES has implemented a strategy for directly referring participants to mainstream benefits when this need is identified during the assessment interview. Lastly, the CoC provides training opportunities about these topics, and disseminates the availability of mainstream resources and other assistance information to projects continuously by doing presentations during CoC, committee meetings and by sharing information through emails, phone calls, the webpage and social media. To increase access to non-employment cash sources, the CoC will continue to implement a combination of these strategies, based on training, dissemination of information and strategic alliances with mainstream services providers.

3. Hilda Serrano from ASMMCA is responsible for overseeing this CoC strategy.

## 2B. Coordination and Engagement–Inclusive Structure and Participation

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:

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2B-1.	<b>Inclusive Structure and Participation–Participation in Coordinated Entry. (All Applicants)</b>	
	Special NOFO Sections VII.B.3.a.(1)	

In the chart below for the period from May 1, 2021 to April 30, 2022:	
1.	select yes or no in the chart below if the entity listed participates in CoC meetings, voted—including selecting CoC Board members, and participated in your CoC’s coordinated entry system; or
2.	select Nonexistent if the organization does not exist in your CoC’s geographic area:

	Organization/Person	Participated in CoC Meetings	Voted, Including Electing of CoC Board Members	Participated in CoC’s Coordinated Entry System
1.	Affordable Housing Developer(s)	Yes	Yes	Yes
2.	Agencies serving survivors of human trafficking	Yes	Yes	Yes
3.	CDBG/HOME/ESG Entitlement Jurisdiction	Yes	Yes	Yes
4.	CoC-Funded Victim Service Providers	Yes	Yes	Yes
5.	CoC-Funded Youth Homeless Organizations	Yes	Yes	Yes
6.	Disability Advocates	Yes	Yes	Yes
7.	Disability Service Organizations	Yes	Yes	Yes
8.	Domestic Violence Advocates	Yes	Yes	Yes
9.	EMS/Crisis Response Team(s)	Yes	Yes	Yes
10.	Homeless or Formerly Homeless Persons	Yes	Yes	Yes
11.	Hospital(s)	Yes	No	Yes
12.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	Nonexistent	No	No
13.	Law Enforcement	Yes	No	No
14.	Lesbian, Gay, Bisexual, Transgender, Queer (LGBTQ+) Advocates	Yes	Yes	Yes
15.	LGBTQ+ Service Organizations	Yes	Yes	Yes
16.	Local Government Staff/Officials	Yes	Yes	Yes
17.	Local Jail(s)	Yes	No	No
18.	Mental Health Service Organizations	Yes	Yes	Yes
19.	Mental Illness Advocates	Yes	Yes	Yes

20.	Non-CoC Funded Youth Homeless Organizations	Yes	Yes	Yes
21.	Non-CoC-Funded Victim Service Providers	Yes	Yes	Yes
22.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes	Yes	Yes
23.	Organizations led by and serving LGBTQ+ persons	Yes	Yes	Yes
24.	Organizations led by and serving people with disabilities	Yes	Yes	Yes
25.	Other homeless subpopulation advocates	Yes	Yes	Yes
26.	Public Housing Authorities	Yes	Yes	Yes
27.	School Administrators/Homeless Liaisons	Yes	No	No
28.	Street Outreach Team(s)	Yes	Yes	Yes
29.	Substance Abuse Advocates	Yes	Yes	Yes
30.	Substance Abuse Service Organizations	Yes	Yes	Yes
31.	Youth Advocates	Yes	Yes	Yes
32.	Youth Service Providers	Yes	Yes	Yes
	Other:(limit 50 characters)			
33.	Correction and Rehabilitation Services	Yes	No	No
34.	Organizations serving veterans	Yes	No	Yes

2B-2.	Open Invitation for New Members. (All Applicants)	
	Special NOFO Section VII.B.3.a.(2), V.B.3.g.	

	Describe in the field below how your CoC:
1.	communicated the invitation process annually to solicit new members to join the CoC;
2.	ensured effective communication with individuals with disabilities, including the availability of accessible electronic formats;
3.	conducted outreach to ensure persons experiencing homelessness or formerly homeless persons are encouraged to join your CoC; and
4.	invited organizations serving culturally specific communities experiencing homelessness in the geographic area to address equity (e.g., Black, Latino, Indigenous, other People of Color, persons with disabilities).

(limit 2,500 characters)

- 1) The CoC communicates the invitation process through multiple channels, including the publication of an announcement, in English and Spanish, in a newspaper of general circulation, email invitations, publications on the CoC's webpage and social media (Facebook). A meeting was held with interested parties and a Membership Committee is active during the year, identifying relevant stakeholders to invite to the CoC.
- 2) Effective communication with persons with disabilities is achieved through sign language and translation services in meetings, accessible formats for documents (PDF), meetings in accessible locations, and the use of audiovisual material.
- 3) The CoC has a committee composed of people who have experienced homelessness. One of the functions of this committee is precisely to conduct outreach efforts to others with experience of homelessness to invite them to the CoC. Another way to reach out to the population to invite them to the CoC planning and decision-making processes is through the projects' own input mechanisms, which include surveys, suggestion boxes, focus groups, monthly meetings with former participants, among others. To continue to expand this outreach, forums with homeless people will be held in different geographic locations over the next year. The forums will have a dual purpose, to provide guidance on the CoC and ways in which they can collaborate and be part of the planning processes, and to obtain their input on needs, barriers and recommendations to the CoC.
- 4) Organizations serving culturally specific communities experiencing homelessness are invited through the Membership Committee that identifies persons representing these communities so as to extend formal invitations. In addition, CoC members participate in various groups that work with these populations (e.g., RW Planning bodies, Multisectoral Council in Support of Homelessness), providing them with direct communications for identifying potential new members representing these groups. The CoC celebrates meetings in Casa Dominicana, an immigrant organization, and the CES is certified in Fair Housing. It provides training to support these efforts. Invitations are extended in English and Spanish, and translated to sign language.

2B-3.	CoC's Strategy to Solicit/Consider Opinions on Preventing and Ending Homelessness. (All Applicants)	
	Special NOFO Section VII.B.3.a.(3)	

Describe in the field below how your CoC:	
1.	solicited and considered opinions from a broad array of organizations and individuals that have knowledge of homelessness or an interest in preventing and ending homelessness;
2.	communicated information during public meetings or other forums your CoC uses to solicit public information; and
3.	took into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness.

(limit 2,500 characters)

1) Opinions from organizations and individuals are gathered through a wide variety of channels, including CoC and community meetings, focus groups, email, written communications, special activities and telephone consultations. Every year PIT Count results are presented in a public presentation and experts are invited for an open discussion. As well, the CoC is organized into committees that integrate external stakeholders (e.g., Homeless Reps, Planning, Proposals, Governance). The Planning Committee actively involves stakeholders in the PIT Count and in the Strategic Planning process, including law enforcement, labor, health, corrections, education, and other sectors not currently participating directly in the CoC, but with interest in preventing and ending homelessness. Likewise, the CoC and the CA actively participate in the consolidated planning processes of the jurisdictions within the CoC geographic area, have a chair in the Multisectoral Council in Support of Homelessness, created by Law No. 130-2007, participate of other public events and working groups providing the opportunity to interact and gather information from a wide range of stakeholders. More recently, the CoC has been participating in meetings with HOME-ARP recipients. The plan presented as part of this proposal was developed following a participatory approach, where internal and external stakeholders of the CoC, contributed to the plan. Furthermore, this year the CoC PR 502 is celebrating the first three-day convention on homelessness, where more than 250 persons representing different sectors, will be participating. Representatives of HUD HQ, are participating in this event.

2) The CoC uses a variety of channels, including its public website, social media, press conferences, focus groups, participation in community meetings, on-site visits to stakeholders, virtual meetings, polls and participation in consolidated planning processes.

3) Information gathered at the public meetings and forums in which the CoC participates is discussed in the different committees, the CoC Board and ESG recipients to develop recommendations and new approaches for the prevention and eradication of homelessness. Recommendations derived from these meetings are documented and presented to the CoC membership for their approval and further implementation.

<b>2B-4.</b>	<b>Public Notification for Proposals from Organizations Not Previously Funded. (All Applicants)</b>	
	Special NOFO Section VII.B.3.a.(4)	

Describe in the field below how your CoC notified the public:	
1.	that your CoC's local competition was open and accepting project applications;
2.	that your CoC will consider project applications from organizations that have not previously received CoC Program funding;
3.	about how project applicants must submit their project applications;
4.	about how your CoC would determine which project applications it would submit to HUD for funding; and
5.	how your CoC effectively communicated with individuals with disabilities, including making information accessible in electronic formats.

**(limit 2,500 characters)**

1&2) The CoC Local competition was announced through a detailed announcement in its website, a newspaper of general circulation (August 3 and 19, 2022) and in social media, in both English and Spanish. The notice indicated that the CoC was accepting and considering proposals from organizations that have not previously received CoC Program funding and provided the date of the orientation meeting (August 22, 2022). As well, the CA sent a copy of the NOFO by email and posted it on the Web. As a result of these efforts 17 new projects are being submitted with this proposal, including four projects of organizations not previously funded by the CoC.

3) Details on the submission process were discussed in two orientation meetings one of which was a webinar and posted on the CoC webpage and social media. One on One support to project applicants was provided by the CA. The CoC also implemented a Q&A format to clarify aspects and answer questions regarding the application process. Questions submitted were answered and disseminated to all interested parties.

4) Information regarding how the CoC would determine which projects it was to submit to HUD was posted in the CoC webpage and social media and fully discussed in the meeting held on August 22, 2022. The meeting was recorded and was available in the CoC webpage and social media. The information that was published and discussed in the meeting included a full explanation of the ranking and evaluation process for determining project applications to be submitted to HUD.

5) To effectively communicate with individuals with disabilities the CoC incorporated sign language and translation services in the meeting that was held, made the information available in PDF format through the webpage and social media, and at the facilities of the CA. The place of the orientation meeting was accessible for persons with disabilities.

## 2C. Coordination / Engagement—with Federal, State, Local, Private, and Other Organizations

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2C-1.	<b>Coordination with Federal, State, Local, Private, and Other Organizations. (All Applicants)</b>	
	Special NOFO Section VII.B.3.b.	
	In the chart below:	
	1. select yes or no for entities listed that are included in your CoC’s coordination, planning, and operations of projects that serve individuals, families, unaccompanied youth, persons who are fleeing domestic violence who are experiencing homelessness, or those at risk of homelessness; or	
	2. select Nonexistent if the organization does not exist within your CoC’s geographic area.	

	Entities or Organizations Your CoC Coordinates with for Planning or Operations of Projects	Coordinates with Planning or Operations of Projects
1.	Funding Collaboratives	Yes
2.	Head Start Program	Yes
3.	Housing and services programs funded through Local Government	Yes
4.	Housing and services programs funded through other Federal Resources (non-CoC)	Yes
5.	Housing and services programs funded through private entities, including Foundations	Yes
6.	Housing and services programs funded through State Government	Yes
7.	Housing and services programs funded through U.S. Department of Health and Human Services (HHS)	Yes
8.	Housing and services programs funded through U.S. Department of Justice (DOJ)	Yes
9.	Housing Opportunities for Persons with AIDS (HOPWA)	Yes
10.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	Nonexistent
11.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes
12.	Organizations led by and serving LGBTQ+ persons	Yes
13.	Organizations led by and serving people with disabilities	Yes
14.	Private Foundations	Yes
15.	Public Housing Authorities	Yes
16.	Runaway and Homeless Youth (RHY)	No
17.	Temporary Assistance for Needy Families (TANF)	Yes
	Other:(limit 50 characters)	
18.		



2C-2.	CoC Consultation with ESG Program Recipients. (All Applicants)	
	Special NOFO Section VII.B.3.b.	

Describe in the field below how your CoC:	
1.	consulted with ESG Program recipients in planning and allocating ESG funds;
2.	participated in evaluating and reporting performance of ESG Program recipients and subrecipients;
3.	provided Point-in-Time (PIT) count and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions within its geographic area; and
4.	provided information to Consolidated Plan Jurisdictions to address homelessness within your CoC's geographic area so it could be addressed in Consolidated Plan update.

**(limit 2,500 characters)**

- 1) The PR Department of the Family (DF) is the CA and the state ESG recipient, which ensures interaction during planning and fund allocation processes. Likewise, 3 of the 24 CoC municipalities are ESG entitlement jurisdictions and are voting members that hold Consolidated Planning processes in which the CoC participates. The state ESG Director is a voting CoC member and consults the CoC on priorities.
- 2) HMIS Lead Agency, analyzes data related to the performance of ESG recipients and Sub recipients to inform the CoC. The HMIS conducts monthly training sessions and bimonthly meetings with ESG recipients and sub recipients for data quality. Quarterly reports on performance measures are produced and presented to the CoC for its recommendations on improving performance.
- 3) The CoC Executive Director provided 2022 PIT and HIC data to Consolidated Plan jurisdictions. As part of the PIT, a dashboard was developed, which is available to the public and contains all data by municipalities. Jurisdictions and other stakeholders may produce reports by municipalities and the different variables available in the PIT. Also, the CoC held a public presentation of the results of the 2022 Count in which ESG recipients and consolidated planning jurisdictions participated. The meeting was translated into sign language for persons with disabilities and a summary in the form of infographics was distributed.
- 4) The CoC provided information to Consolidated Plan Jurisdictions within the CoC's geographic area through the participation in the public hearings, the submission of written comments and meetings with recipients. The CoC BoD participates in all public hearings conducted as part of consolidated planning processes. In the case of the State Consolidated Plan, CoC members participated in a survey to provide their input for the ESG mandatory consultation.

2C-3.	Discharge Planning Coordination. (All Applicants)	
	Special NOFO Section VII.B.3.c.	

Select yes or no in the chart below to indicate whether your CoC actively coordinates with the systems of care listed to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs.		
1.	Foster Care	Yes
2.	Health Care	Yes

3.	Mental Health Care	Yes
4.	Correctional Facilities	Yes

2C-4.	CoC Collaboration Related to Children and Youth–SEAs, LEAs, School Districts. (All Applicants)
	Special NOFO Section VII.B.3.d.

Select yes or no in the chart below to indicate the entities your CoC collaborates with:

1.	Youth Education Provider	Yes
2.	State Education Agency (SEA)	Yes
3.	Local Education Agency (LEA)	Yes
4.	School Districts	Yes

2C-4a.	CoC Collaboration Related to Children and Youth–SEAs, LEAs, School Districts–Formal Partnerships. (All Applicants)
	Special NOFO Section VII.B.3.d.

Describe in the field below:

1.	how your CoC collaborates with the entities checked in Question 2C-4; and
2.	the formal partnerships your CoC has with the entities checked in Question 2C-4.

**(limit 2,500 characters)**

1&2) Collaboration with education providers occurs within the framework of Title VII-B of the McKinney-Vento Homeless Assistance Act (42 U.S.C. 11431 et seq.), and local public policy as in Act No. 85-2018, that establishes the state's responsibility to ensure that all children and youth, including those without a permanent home, have access to a free and appropriate, public education. Thus, both the CoC and its members have collaborative agreements in place to enable children and youth to access educational services. CoC members working with families, including domestic violence service providers, have agreements with Head Start & Early Head Start programs, Child Care Programs, the Puerto Rico Department of Education (PRDoE) and other educational entities. Partnerships with the PRDoE include functions related to the identification, referral and access of children and youth to educational services. Agreements among projects and the PRDoE include flexibilization of process and removal of barriers for children to have access to school in less than 48 hours. As well, families and children have access to free school materials, tutoring and social work services, among others. The CoC's collaborative agreement with the Puerto Rico Department of Education includes not only access to children and youth to quality educational services (including preschool services), but also to other complementary services for success in school. With the allocation under the ARP Act, additional responsibilities were established for the CoC to assist in identifying homeless children in need of services. The agreement provides for coordination with the educational regions that represent the authorized body closest to the community.

2C-4b.	CoC Collaboration Related to Children and Youth—Informing Individuals and Families Experiencing Homelessness about Eligibility for Educational Services. (All Applicants)	
	Special NOFO Section VII.B.3.d.	

Describe in the field below written policies and procedures your CoC adopted to inform individuals and families who become homeless of their eligibility for educational services

**(limit 2,500 characters)**

Promoting access to educational opportunities is a core policy of the CoC, included in its Written Standards. This has become one of the priorities, as a significant proportion (over 40%) of the homeless population has not completed high school in the municipalities of the COC PR502 and because of the importance of education to promote self-sufficiency and social mobility. Thus, completing high school or having access to vocational or post-secondary education is one of the goals established in the participants’ service plans. Within that context, CoC member organizations have policies and procedures to inform families and homeless youth (18-24 years) of their eligibility for educational services, including: guidance on the availability of services through the process of developing participant individualized service plans, orientations provided by external collaborators, One on One assistance in enrolling for educational services, workshops and written promotion. The procedures implemented by the projects, are also based on local public policies, including Act No. 85-2018 and Circular Letter No. 16-2019-2020 of the Department of Education of the Government of Puerto Rico. During the previous year the CoC 502, undertook additional efforts to integrate organizations focused on advocacy for children and youth rights, including education, into the CoC. Currently, the CoC counts among its membership the Network for the Rights of Children and Youth, a non-profit organization that works to ensure more and better public policies focused on supporting children and their families, especially those in contexts of violence. Among the services provided by the organization, it provides training and support to strengthen competencies of the provider service system.

2C-5.	Mainstream Resources—CoC Training of Project Staff. (All Applicants)	
	Special NOFO Section VII.B.3.e.	

Indicate in the chart below whether your CoC trains project staff annually on the following mainstream resources available for program participants within your CoC’s geographic area:

	Mainstream Resource	CoC Provides Annual Training?
1.	Food Stamps	Yes
2.	SSI—Supplemental Security Income	Yes
3.	TANF—Temporary Assistance for Needy Families	Yes
4.	Substance Abuse Programs	Yes
5.	Employment Assistance Programs	Yes

6. Other	Yes
----------	-----

2C-5a.	Mainstream Resources—CoC Collaboration with Project Staff Regarding Healthcare Organizations. (All Applicants)	
	Special NOFO Section VII.B.3.e.	

Describe in the field below how your CoC:

	1. systemically provides up-to-date information on mainstream resources available for program participants (e.g., Food Stamps, SSI, TANF, substance abuse programs) within your CoC's geographic area;
	2. works with project staff to collaborate with healthcare organizations to assist program participants with enrolling in health insurance;
	3. provides assistance to project staff with the effective use of Medicaid and other benefits; and
	4. works with projects to promote SOAR certification of program staff.

(limit 2,500 characters)

1) The CoC's CA, the PRDF, is the agency in charge of the Food stamps, TANF, and SSDI programs (ADSEF). Having direct access to the information and to expert staff, helps the CoC be updated regarding mainstream resources available. This also facilitates referrals to, and obtaining, mainstream benefits for participants. Recently, the CA organized a meeting with the director of ADSEF to address barriers in access to services by the homeless population. One of the results of this meeting was the establishment of a permanent working group, to help facilitate the exchange of information, training and develop joint strategies to address barriers. Other agencies such as the Substance Abuse and Mental Health Administration, are also part of the CoC and constantly provide information to its staff on benefits available. CoC disseminates information to projects continuously through meetings, emails, phone calls, the webpage and social media. 2) Within the CoC's geographic area, there is a large array of healthcare providers, both public and private, with which the CoC coordinates efforts for helping participants apply for aid. CoC coordinates with the PR Health Insurance Administration (ASES) for access to Plan Vital, Puerto Rico's public healthcare program. In those instances in which there may be a delay in accessing Plan Vital for some vulnerable populations such as immigrants, participants are referred to Section 330 Primary Health Clinics and RW funded clinics. Furthermore, various projects have collaborative agreements with ASES, the administrator of Plan Vital, which sends personnel to the respective entities in order to register participants. In the case of DV projects, there is a virtual network which connects survivors immediately to healthcare services. In addition, the CES has an agreement with the SAMHSA-funded PATH Project to connect participants to services. 3) The CoC maintains ongoing communication with Medicaid representatives and with agencies that manage other benefits, to learn about requirements of health programs, facilitate access and connect the homeless to services. 4) CES and ASMMCA employees are SOAR Certified, however, PR is not eligible for SSI. For SSDI, which is administered by the PRDF (CoC CA), SOAR certification is not recognized. Employees from CBOs and other members of the CoC, who are capable of assisting individuals, provide their support during the process. It is important to note too, that the CoC is in constant collaboration with the Social Security local director.

### 3A. New Projects With Rehabilitation/New Construction Costs

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:

- Special Notice of Funding Opportunity to Address Unsheltered and Rural Homelessness
- 24 CFR part 578
- Special NOFO CoC Application Navigational Guide
- Section 3 Resources
- Frequently Asked Questions

3A-1.	Rehabilitation/New Construction Costs–New Projects. (Rural Set Aside Only).	
	Special NOFO Section VII.A.	
	If the answer to the question below is yes, you must upload the CoC Letter Supporting Capital Costs attachment to the 4A. Attachments Screen.	
	Is your CoC requesting funding for any new project(s) under the Rural Set Aside for housing rehabilitation or new construction costs?	No

### 3B. Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:

- Special Notice of Funding Opportunity to Address Unsheltered and Rural Homelessness
- 24 CFR part 578
- Special NOFO CoC Application Navigational Guide
- Section 3 Resources
- Frequently Asked Questions

3B-1.	Designating SSO/TH/Joint TH and PH-RRH Component Projects to Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes. (Rural Set Aside Only)	
	Special NOFO Section VII.C.	

Is your CoC requesting to designate one or more of its SSO, TH, or Joint TH and PH-RRH component projects to serve families with children or youth experiencing homelessness as defined by other Federal statutes?	No
--	----

3B-2.	Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes. (Rural Set Aside Only)	
	Special NOFO Section VII.C.	
	You must upload the Project List for Other Federal Statutes attachment to the 4A. Attachments Screen.	
	If you answered yes to question 3B-1, describe in the field below:	
	1. how serving this population is of equal or greater priority, which means that it is equally or more cost effective in meeting the overall goals and objectives of the plan submitted under Section 427(b)(1)(B) of the Act, especially with respect to children and unaccompanied youth than serving the homeless as defined in paragraphs (1), (2), and (4) of the definition of homeless in 24 CFR 578.3; and	
	2. how your CoC will meet requirements described in Section 427(b)(1)(F) of the Act.	

(limit 2,500 characters)

## 4A. Attachments Screen For All Application Questions

Please read the following guidance to help you successfully upload attachments and get maximum points:

- |  |    |   |
|--|----|---|
|  | 1. | You must include a Document Description for each attachment you upload; if you do not, the Submission Summary screen will display a red X indicating the submission is incomplete.  |
|  | 2. | You must upload an attachment for each document listed where 'Required?' is 'Yes'   |
|  | 3. | We prefer that you use PDF files, though other file types are supported—please only use zip files if necessary. Converting electronic files to PDF, rather than printing documents and scanning them, often produces higher quality images and reduces file size. Many systems allow you to create PDF files as a Print Option. If you are unfamiliar with this process, you should consult your IT Support or search for information on Google or YouTube. |
|  | 4. | Attachments must match the questions they are associated with.  |
|  | 5. | Only upload documents responsive to the questions posed—including other material slows down the review process, which ultimately slows down the funding process.  |
|  | 6. | If you cannot read the attachment, it is likely we cannot read it either.<br>- We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).<br>- We must be able to read everything you want us to consider in any attachment.                           |
|  | 7. | Open attachments once uploaded to ensure they are the correct attachment for the required Document Type.  |

Document Type	Required?	Document Description	Date Attached
1B-1. Local Competition Announcement	Yes		
1B-2. Local Competition Scoring Tool	Yes	LOCAL COMPETITION...	11/01/2022
1B-3. Notification of Projects Rejected-Reduced	Yes	NOTIFICATION OF PR...	11/01/2022
1B-3a. Notification of Projects Accepted	Yes	NOTIFICATION OF P...	11/01/2022
1B-4. Special NOFO CoC Consolidated Application	Yes		
3A-1. CoC Letter Supporting Capital Costs	No		
3B-2. Project List for Other Federal Statutes	No		
P-1. Leveraging Housing Commitment	No		
P-1a. PHA Commitment	No		
P-3. Healthcare Leveraging Commitment	No		
P-9c. Lived Experience Support Letter	No		
Plan. CoC Plan	Yes	COC PLAN	11/01/2022

## **Attachment Details**

**Document Description:**

## **Attachment Details**

**Document Description:** LOCAL COMPETITION SCORING TOOL

## **Attachment Details**

**Document Description:** NOTIFICATION OF PROJECTS REJECTED

## **Attachment Details**

**Document Description:** NOTIFICATION OF PROJECTS ACCEPTED

## **Attachment Details**

**Document Description:**

## **Attachment Details**



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**Document Description:**

## Attachment Details

**Document Description:** COC PLAN

## Submission Summary

Ensure that the Special NOFO Project Priority List is complete prior to submitting.

Page	Last Updated
1A. CoC Identification	10/30/2022
1B. Project Review, Ranking and Selection	10/30/2022
2A. System Performance	10/30/2022
2B. Coordination and Engagement	10/30/2022
2C. Coordination and Engagement–Con't.	10/30/2022
3A. New Projects With Rehab/New Construction	No Input Required
3B. Homelessness by Other Federal Statutes	10/30/2022
4A. Attachments Screen	Please Complete
Submission Summary	No Input Required



VERSION: AUGUST 17, 2022

## **EVALUATION TOOL FOR THE PRIORITIZATION OF PROJECTS 2022 Continuum of Care Supplemental to Address Unsheltered and Rural Homelessness FR-6500-N-25S**

Instructions: The members of the Evaluation Committee should read each of the proposals, and award a score based on the criteria and definitions below.

The maximum score to be awarded per item or criterion will be (5) points. A lower score may be awarded, as considered by the Evaluation Committee. In those criteria of strict compliance, as identified in the annotation column, failure to comply will be sufficient reason to reject the proposal. In other words, in order for a proposal to be considered for the prioritization process, the project must comply with the following strict compliance requirements.

### PROJECT INFORMATION

Name of organization: \_\_\_\_\_

Project Name: \_\_\_\_\_

Type of Project

- PH-PSH
- PH-RRH
- Joint TH and PH-RRH
- SSO-CE
- SSO-not CE
- HMIS
- CoC Planning

## THRESHOLD REQUIREMENTS<sup>1</sup>

Criteria	Definition	Compliance
Letter of Intent	Delivery of Letter of Intent on or before the date established by the COC.	<input type="checkbox"/> Yes <input type="checkbox"/> No
Compulsory meeting	The entity attended the compulsory meeting.	<input type="checkbox"/> Yes <input type="checkbox"/> No
Proposal submitted on time	Submitted the proposal on time in e-snaps, on or before the date established by the COC.	<input type="checkbox"/> Yes <input type="checkbox"/> No
Eligible Entity	The entity is a nonprofit organization, governmental agency, municipality or Public Housing Administration, as defined by the applicable regulation at 24 CFR 578.	<input type="checkbox"/> Yes <input type="checkbox"/> No
Type of proposal and population	The entity is proposing for an unsheltered homelessness project (Unsheltered Homelessness Set Aside Part 3: Project Information, item 5), 24 CFR part 578, and Section II.B.4 of this NOFO.	<input type="checkbox"/> Yes <input type="checkbox"/> No
Participation in CES	The Project certifies that it participates or commits to participate in the CES, as applicable. CES Certification or in the alternative must have checked yes on screen 3B item 4 of the proposal.	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA
Participation in HMIS	The Project certifies that it participates or commits to participate in the HMIS, as applicable. HMIS certification or in the alternative, entity certification.	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA
The project participates or commits to participate in the CoC.	Certification of the Collaborating Agency in accordance with the CoC Regulations or in the alternative certification of the entity.	<input type="checkbox"/> Yes <input type="checkbox"/> No
Housing First (HF)	The Project certifies or commits to operate in accordance with the Housing First model, as applicable. Information screen 3B, item 5.	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA
The Project has the minimum required match	From the contents of the proposal, it is evident that the entity has the minimum required match in accordance with the applicable regulations. Screen 6I	<input type="checkbox"/> Yes <input type="checkbox"/> No
The application is complete in all its parts, the data is consistent and issued the corresponding certifications.	From the review of the contents of the proposal, it is observed that the same is completed in all its parts and that its contents are consistent. Likewise, the required certifications were submitted with the dates indicated in the NOFO.	<input type="checkbox"/> Yes <input type="checkbox"/> No
Audit or acceptable financial statements	The audited financial statements have no major findings or observations, and if there were findings, the entity showed evidence of a corrective action plan.	<input type="checkbox"/> Yes <input type="checkbox"/> No
Code of Conduct	Complies with Code of Conduct in accordance with 2 CFR 200, on file with HUD or submitted with the proposal. <a href="https://www.hud.gov/program_offices/spm/gmomgmt/grantsinfo/conduct">https://www.hud.gov/program_offices/spm/gmomgmt/grantsinfo/conduct</a> .	<input type="checkbox"/> Yes <input type="checkbox"/> No
Suspension or impediment to do business with the Federal Government	The entity proposing the project is not suspended or debarred from doing business with the Federal Government, according to current information on SAMs.gov.	<input type="checkbox"/> Yes <input type="checkbox"/> No

**The proposal meets all criteria and can be evaluated.  Yes  No**

<sup>1</sup> Threshold Requirements, page 24 of the NOFO & HUD Ranking tool v. 5



VERSION: AUGUST 17, 2022

**PROGRAMMATIC, ADMINISTRATIVE AND FISCAL CAPACITY**

Criteria <sup>2</sup>	Parameters	Score	Applicability	Score awarded	Comments
<b>Previous experience and skills/capabilities</b>	Has satisfactory experience of 4 years or more in project management for federally funded PSH projects.	(5 points)	PSH RRH Joint SSO no CE SSO CE		
	Has satisfactory experience of 2 to 3 years with 11 months in project management for federally funded PSH projects.	(3 points)	HMIS Planning		
	Has less than 2 years of experience or unsatisfactory track record.  <i>Satisfactory track record includes organizations with high levels of performance that have not lost funds from a previous project or have not been subject to recapture.</i>	(0 points)			
<b>Financial management system</b>	The entity has a financial management system that operates in accordance with generally accepted accounting principles and applicable regulations in 2 CFR 200.	(5 points)	PSH RRH Joint SSO no CE SSO CE		
	The entity has designated a fiscal agent who will maintain an accounting system in place for its organization in accordance with generally accepted accounting principles.	(3 points)	HMIS Planning		

<sup>2</sup> Project Quality Threshold, page 25 of NOFO & CoC Ranking tool v 5.

Criteria <sup>2</sup>	Parameters	Score	Applicability	Score awarded	Comments
	The organization does not have a compliant financial management system and does not have a fiscal agent.	(0 points)			
<b>Monitoring or audit findings by HUD or the OIG</b>	The organization has no monitoring or audit findings.	(5 points)	PSH RRH Joint		
	The proposing entity has monitoring or audit findings but has a corrective action plan for monitoring or audit findings.	(3 points)	SSO no CE SSO CE HMIS Planning		
	Has monitoring or audit findings with no corrective plan.  <i>See Screen 2B. Experience of Applicant, Subrecipient(s) and Other Partners 4 &amp; 4a</i>	0 points)			
<b>Debts with the Federal Government</b>	<i>The entity proposing the Project has no debts owed to the Federal Government or funds pending repayment.</i>	(5 points)	PSH RRH Joint		
	<i>The entity has debts with the Federal Government.</i>	(0 points)	SSO no CE SSO CE HMIS Planning		

**POPULATIONS, NEEDS, SPECIFIC REQUIREMENTS BY PROJECT TYPE AND PERFORMANCE**

Criteria <sup>3</sup>	Parameters	Score	Applicability	Score awarded	Comments
<b>Focus populations</b>	The project has any of the following focus populations:  Chronic substance abuse HIV/AIDS Mental Health Domestic violence (DV) Persons with a chronic homelessness problem. <i>Part 5 – Participants, 5B</i>	(5 points if it indicates any of the following populations)  (0 points if it does not indicate any of the populations)	PSH RRH Joint SSO no CE		
<b>Need</b>	The project presents a description that demonstrates the need for this type of project in the CoC area. PH-PSH Screen 3B. Description	(5 points if it indicates any of the populations)  (0 points if you do not indicate any of the stocks)	PSH RRH Joint SSO SSO CE HMIS Planning		
<b>Service area</b>	The municipality where the project will be located and/or municipality(ies) where it will be providing services reflects a high proportion of unsheltered homeless.  The municipality where the project will be located and/or municipality(ies) where it will be providing services reflects an average proportion of unsheltered homeless.	(5 points)  (3 points)	PSH RRH Joint SSO CE		

<sup>3</sup> Project Quality Threshold, page 25 of NOFO & CoC Ranking tool v 5.



Criteria <sup>3</sup>	Parameters	Score	Applicability	Score awarded	Comments
	The municipality or municipalities reflect little or no need.	(0 points)			
<b>Supportive services to participants to ensure entry and retention in PH with an approach that fits their needs.</b>	The project will provide through its own resources or through referrals three or more support services, such as: case management, transportation, counseling, life skills, and childcare, among others.	(5 points)	PSH RRH Joint SSO No CE		
	Provides two support services such as case management, among others.	(2 points)			
	Provides one or no support services.  <i>PH-PSH Screen 4A. Supportive Services for Program Participants</i>	(0 points)			
<b>Services plan</b>	The proposed project has a specific plan to ensure that program participants will receive individual assistance in obtaining benefits from the primary health, social and employment programs for which they are eligible to apply, and which meet the needs of program participants (e.g., Medicare, Medicaid, SSI, food stamps, local workforce office, early childhood education).	(5 points)	PSH RRH Joint SSO No CE		
	The project does not have a plan.	(0 points)			
<b>Type of housing</b>	The proposed housing type, including the number and configuration of units, is tailored to the needs of program participants (e.g., two or more bedrooms for families).	(5 points)	PSH RRH Joint SSO no CE		
	<a href="#">PH-PSH Screen 4B. Housing Type and Location</a>	(0 points)			
<b>Consistency with CoC plan</b>	The Project is consistent with the Plan established by the CoC as part of the supplemental proposal and is focused on two or more of the priority areas of that plan.	(5 points)	PSH RRH Joint SSO		

<b>Criteria<sup>3</sup></b>	<b>Parameters</b>	<b>Score</b>	<b>Applicability</b>	<b>Score awarded</b>	<b>Comments</b>
	<p>The Project is consistent with the Plan established by the CoC as part of the supplemental proposal and is focused on one of the priority areas of that plan.</p> <p>The Project is not consistent with the Plan established by the CoC as part of the supplemental proposal and is not necessarily focused on one of the priority areas of that plan.</p>	<p>(3 points)</p> <p>(0 points)</p>	SSO CE HMIS Planning		
<b>Geographic region</b>	The centralized or coordinated appraisal system is readily available to all persons in the COC's geographic region seeking information on assistance to homeless persons, including persons with disabilities in that geographic area.	<p>(5 points)</p> <p>(0 points)</p>	SSO CE		
<b>Advertising/Publicity</b>	The project provides a description of the entry coordination process advertising strategy and how it is designed to reach homeless individuals with the highest barriers in the COC geographic region.	<p>(5 points)</p> <p>(0 points)</p>	SSO CE		
<b>Assessment</b>	The project has a standardized assessment process.	<p>(5 points)</p> <p>(0 points)</p>	SSO CE		
<b>Referral system</b>	The project provides a description of the referral process and how it ensures that program participants are directed to appropriate housing and services that meet their needs.	<p>(5 points)</p> <p>(0 points)</p>	SSO CE		
<b>Alcance/Outreach</b>	The proposed project has a strategy to provide supportive services to those with the greatest service needs, including those with a history of homelessness (non-housed) and those who traditionally do not participate in supportive services.	<p>(5 points)</p> <p>(0 points)</p>	SSO NO CE		
<b>Permanent housing placement</b>	Program participants are assisted in obtaining and maintaining permanent housing in a manner that meets their needs.	<p>(5 points)</p> <p>(0 points)</p>	SSO NO CE		

<b>Criteria<sup>3</sup></b>	<b>Parameters</b>	<b>Score</b>	<b>Applicability</b>	<b>Score awarded</b>	<b>Comments</b>
<b>Individual assistance plan</b>	The proposed project has a specific plan to ensure that program participants receive individual assistance in obtaining benefits from general health, social services, and employment programs for which they are eligible, and which are tailored to the needs of program participants (e.g., Medicare, Medicaid, SSI, food stamps, local workforce office, early childhood education).	(5 points)  (0 points)	SSO NO CE		
<b>Governance and operations</b>	The CoC conducts meetings of all CoC members that are inclusive and open to members and demonstrates that the CoC has written bylaws that include CoC policies.	(5 points)  (0 points)	Planning		
<b>CoC Committees</b>	The CoC has CoC-wide planning committees, subcommittees, or working groups that address the needs of homeless people in the CoC's geographic area and recommend and set policy priorities for the CoC.	(5 points)  (0 points)	Planning		
<b>Eligibility of the activities</b>	The proposed planning activities to be conducted by the CoC with grant funds comply with the provisions of 24 CFR 578.7.	(5 points)  (0 points)	Planning		
<b>Improvement in capacity</b>	The requested funds will enhance the CoC's ability to evaluate the outcome of CoC and ESG funded projects.	(5 points)  (0 points)	Planning		
<b>Alignment with the CoC strategy</b>	Manner in which they will expend HMIS funds in a way that is consistent with the CoC's funding strategy for HMIS and that promotes implementation of the CoC's HMIS.	(5 points)  (0 points)	HMIS		
<b>Data elements</b>	HMIS collects all universal data elements as established in the HMIS data standards.	(5 points)  (0 points)	HMIS		
<b>Data de-duplication capabilities</b>	HMIS's ability to de-duplicate customer records	(5 points)  (0 points)	HMIS		
<b>Production of required reports and data</b>	HMIS produces all reports required by HUD and provides data required for HUD reports (e.g., APR,	(5 points)	HMIS		

Criteria <sup>3</sup>	Parameters	Score	Applicability	Score awarded	Comments
	quarterly reports, data for CAPER/ESG reports) and other reports required by other federal partners.	(0 points)			

Criteria <sup>4</sup>	Parameters	Score	Applicability	Score awarded	Comments
<b>Exits to permanent housing</b>	Minimum percentage staying, moving, or moving into permanent housing for a given year <i>Performance measure 7n1 &amp; 7b2 for projects with CoC or ESG experience or in the case of projects that do not have CoC or ESG experience a certification signed by the Director, Officer, Officer or Chairman Board of Directors.</i>	From 0 to 49% the project receives 0 points.  From 50 to 59% the project receives 3 points.  From 60% to 69% the project receives 4 points.  From 70 to 79% the project receives 5 points.	PSH RRH Joint SO		
New income for benefit concepts	Percentage of participants with increase or new entry	10% or more of employment income generation (2.5)  5 % to 9% (2)  3% to 4% (1)  0% to 2% (0)	PSH RRH Joint SO		

<sup>4</sup> Project Quality Threshold, page 25 of NOFO & CoC Ranking tool v 5.

Criteria <sup>4</sup>	Parameters	Score	Applicability	Score awarded	Comments
New employment income	Percentage of participants with increase or new income from sources other than employment, including cash or non-cash	10% or more of employment income generation (2.5)  5 % to 9% (2)  3% to 4% (1)  0% to 2% (0)	PSH RRH Joint SO		

#### EFECTIVIDAD Y APALANCAMIENTO DE RECURSOS

Criteria <sup>5</sup>	Parameters	Score	Applicability	Score awarded	Comments
Cost effectiveness	The project is cost-effective when compared to other projects in its category.	The total project budget is below average in its project type category. (5)  The total project budget is 5% below or above the average in its project type category. (3)  The total project budget is more than 5% above average in its project type category. (0).	PSH RRH Joint SSO SSO CE		

<sup>5</sup> Project Quality Threshold, page 25 of NOFO & CoC Ranking tool v 5.

Criteria <sup>5</sup>	Parameters	Score	Applicability	Score awarded	Comments
<b>Leverage with other housing programs</b>	The Project shows evidence of having two or more funds or agreements with other housing programs that are not CoC or ESG.	(5 points)	PSH RRH Joint SSO SSO CE		
	The Project shows evidence of having at least one fund or agreement with another housing program that is not CoC or ESG.	(3 points)	HMIS Planning		
	The project shows no evidence of having at least one fund or agreement with another housing program that is not a CoC or ESG.	(0 points)			
<b>Leverage with health programs</b>	The Project shows evidence of having two or more funds or agreements with other health programs that are not CoC or ESG.	(5 points)	PSH RRH Joint SSO SSO CE		
	The Project shows evidence of having at least one fund or agreement with another health program that is not CoC or ESG.	(3 points)	HMIS Planning		
	The project does not show evidence of having at least one fund or agreement with another health program that is not CoC or ESG.	(0 points)			

## EQUITY AND INCLUSION

Criteria <sup>6</sup>	Parameters	Score	Applicability	Score awarded	Comments
<b>Representativeness</b>	The recipient has underrepresented individuals (BIPOC, LGBTQ+, etc.) in	(5 points)	PSH RRH Joint SSO		

<sup>6</sup> Project Quality Threshold, page 25 of NOFO & CoC Ranking tool v 5.

Criteria <sup>6</sup>	Parameters	Score	Applicability	Score awarded	Comments
	management and leadership positions. <i>Certification</i>		SSO CE HMIS Planning		
<b>People with experience of homelessness</b>	The recipient's board of directors or advisory council includes representation from more than one person with lived experience of homelessness. If a municipal government or agency, it can demonstrate that it has employees or volunteers who meet this criterion. <i>Certification</i>	(5 points)	PSH RRH Joint SSO SSO CE HMIS Planning		
<b>Feedback processes</b>	The recipient has a process to receive and incorporate feedback from people with lived experience of homelessness dating back to a period prior to the emergence of NOFO. <i>Evidence of extracts of policies and procedures duly certified or signed</i>	(5 points)	PSH RRH Joint SSO SSO CE HMIS Planning		
<b>Equity policies and procedures</b>	The recipient has reviewed internal policies and procedures from an equity standpoint and has a plan to develop and implement equitable policies that do not impose undue barriers prior to the emergence of the NOFO. <i>Evidence of extracts of policies and procedures duly certified or signed</i>	(5 points)	PSH RRH Joint SSO SSO CE HMIS Planning		

**BONUS**

<b>Criteria<sup>7</sup></b>	<b>Parameters</b>	<b>Score</b>	<b>Applicability</b>	<b>Score awarded</b>
Support groups and peer counseling	The project provides, through its own resources or through agreements, support group and/or peer counseling services.	<b>1</b>	PSH RRH Joint SSO	
<b>Detox Services</b>	The project provides Detox services through its own resources.	<b>1</b>	PSH RRH Joint SSO	
<b>Mental health services</b>	The project provides mental health services through its own resources or through agreements.	<b>1</b>	PSH RRH Joint SSO	
<b>Use of evidence-based approaches or data-driven decision making.</b>	The project uses evidence-based approaches or data-driven decision-making processes to target resources and services.	<b>1</b>	PSH RRH Joint SSO SSO CE HMIS Planning	
<b>Use of innovative approaches or practices with indications of evidence of scope or in the provision of services or in the tasks it performs.</b>	The project proposes an innovative approach in scope, services or in the tasks it conducts, based on best practices or practices with evidence.	<b>1</b>	PSH RRH Joint SSO SSO CE HMIS Planning	

<sup>7</sup> Criteria based on consultation with Committee of Persons who are homeless or have experienced homelessness.



### TOTAL POINTS BY TYPE OF PROJECTS

Criteria		Applicability						
		PSH	RRH	Joint	SSO no CE	SSO CE	HMIS	Planning
Programmatic, administrative and fiscal capacity	Previous experience and capacity	5	5	5	5	5	5	5
	Financial management system	5	5	5	5	5	5	5
	HUD or OIG monitoring or audit findings	5	5	5	5	5	5	5
	Debts owed to the Federal Government	5	5	5	5	5	5	5
Populations, needs, specific requirements by project type and performance	Focus populations	5	5	5	5			
	Need	5	5	5	5	5	5	5
	Service Area	5	5	5	5			
	Support services to participants to ensure entry and retention in PH with a focus that fits their needs.	5	5	5	5			
	Service plan	5	5	5	5			
	Type of housing	5	5	5	5			
	Consistency with CoC plan	5	5	5	5	5	5	5
	Geographic region					5		
	Advertising					5		
	Appraisal					5		
	Referral system					5		
	Scope				5			
	Permanent housing placement				5			
	Individual assistance plan				5			
	Governance and Operations							5
	CoC Committees							5
	Activity Eligibility							5
	Improvement in capacity							5
	Alignment with CoC strategy						5	
	Data elements						5	
Ability to de-duplicate data						5		

Criteria		Applicability						
		PSH	RRH	Joint	SSO no CE	SSO CE	HMIS	Planning
	Production of required reports and data						5	
	Departures to Permanent Housing	5	5	5	5			
	New income from benefit concepts	5	5	5	5			
	New or Increased Income and Earned Income	5	5	5	5			
Cost-effectiveness and resource leverage	Cost effectiveness	5	5	5	5			
	Leverage with other housing programs	5	5	5	5	5	5	5
	Leverage with health programs	5	5	5	5	5	5	5
Equity and inclusion	Representativeness	5	5	5	5	5	5	5
	People with homelessness experience	5	5	5	5	5	5	5
	Feedback processes	5	5	5	5	5	5	5
	Equity policies and procedures	5	5	5	5	5	5	5
<b>Subtotal without bonus</b>		<b>105</b>	<b>105</b>	<b>105</b>	<b>120</b>	<b>80</b>	<b>80</b>	<b>80</b>
Bonus	The project provides, through its own resources or through agreements, support group and/or peer counseling services.	1	1	1	1			
	The project provides through its own resources Detox services.	1	1	1	1			
	The project provides through its own resources or through agreements mental health services	1	1	1	1			
	Project uses evidence-based approaches or data-driven decision-making processes to target resources and services	1	1	1	1	1	1	1
	Project proposes innovative approach to outreach, services, or processes based on best practices or evidence-based practices	1	1	1	1	1	1	1
<b>Total with bonus</b>		<b>110</b>	<b>110</b>	<b>110</b>	<b>125</b>	<b>82</b>	<b>82</b>	<b>82</b>

## COC FAMILIA

---

**From:** COC FAMILIA  
**Sent:** Wednesday, October 5, 2022 2:28 PM  
**To:** dw w; Centro de Bendicion  
**Cc:** Liz M. Lamboy Lopez  
**Subject:** REJECTED LETTER - SIRVIENDO EN EL CAMINO PROJECT - NOFO S  
**Attachments:** Centro de Bendición - Carta Rechazo NOFO Suplementario.pdf

<b>Tracking:</b>	<b>Recipient</b>	<b>Delivery</b>
	dw w	
	Centro de Bendicion	
	Liz M. Lamboy Lopez	Delivered: 10/5/2022 2:28 PM

Sr. Diego Wilmore  
Director  
Centro de Bendición

Se incluye carta de rechazo a su proyecto del NOFO Suplementario.

Cualquier información adicional puede comunicarse a través el correo electrónico.

Gracias por su atención,

Programa CoC PR-502



DEPARTAMENTO DE LA FAMILIA  
SECRETARÍA AUXILIAR DE PLANIFICACIÓN E INFORMÁTICA  
Continuum of Care PR 502 / CoC PR 502  
Directora Ejecutiva | Liz Mónica Lamboy López | llamboy@familia.pr.gov

15 de octubre de 2022

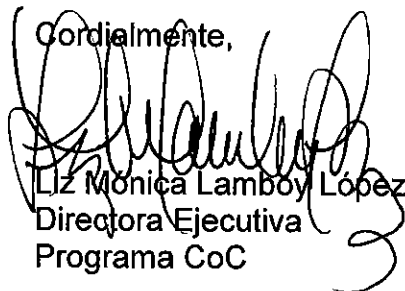
Sr. Diego Wilmore  
Director  
Centro de Bendición

Estimado señor Wilmore:

Saludos cordiales. En calidad de Agencia Colaboradora del CoC PR-502, le informamos que el Comité Evaluador recomendó no aprobar la propuesta “**Sirviendo en el Camino**” por no cumplir con la fecha límite de radicación en ESNAPS, en cumplimiento con el *Continuum of Care Supplemental to Address Unsheltered and Rural Homelessness* (FN-6500-N-25S) del Programa de Cuidado Continuo (CoC). Por tal razón, el Pleno del CoC determinó en reunión de 4 de octubre de 2022 que su proyecto fuera **rechazado**.

De necesitar más información, pueden comunicarse al teléfono (787)-294-4900, ext. 1181 o mediante el correo electrónico [coc@familia.pr.gov](mailto:coc@familia.pr.gov).

Cordialmente,



Liz Mónica Lamboy López  
Directora Ejecutiva  
Programa CoC

## **COC FAMILIA**

---

**From:** COC FAMILIA  
**Sent:** Wednesday, October 5, 2022 2:53 PM  
**To:** cduarte; imoratiel@guarabi.org; Patricia Chamorro  
**Cc:** Liz M. Lamboy Lopez  
**Subject:** Accepted Letters Guara Bf - NOFO S

Sr. Cristian Duarte  
Presidente  
Guara Bf

Se incluyen cartas de aceptación de los proyectos Manaya y Bartolojoy para el NOFO Suplementario.

Gracias por su atención,

Programa CoC



DEPARTAMENTO DE LA FAMILIA  
SECRETARÍA AUXILIAR DE PLANIFICACIÓN E INFORMÁTICA  
Continuum of Care PR 502 / CoC PR 502  
Directora Ejecutiva | Liz Mónica Lamboy López | llamboy@familia.pr.gov

5 de octubre de 2022

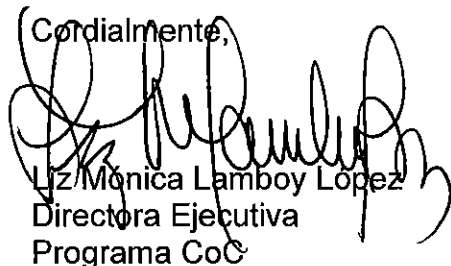
Sr. Cristian Duarte  
Presidente  
Guara BÍ, Inc.

Estimado señor Duarte:

Saludos cordiales. En calidad de Agencia Colaboradora del CoC PR-502, le informamos que el Comité Evaluador evaluó su propuesta para el proyecto nuevo **“Bartolojoy”** en cumplimiento con el *Continuum of Care Supplemental to Address Unsheltered and Rural Homelessness* (FN-6500-N-25S) del Programa de Cuidado Continuo (CoC). De acuerdo con la evaluación del Comité, el Pleno del CoC determinó en reunión de 4 de octubre de 2022 que su proyecto fuera **aceptado** para incluirlo en la lista de proyectos.

De necesitar más información, pueden comunicarse al teléfono (787)-294-4900, ext. 1181 o mediante el correo electrónico [coc@familia.pr.gov](mailto:coc@familia.pr.gov).

Cordialmente,



Liz Mónica Lamboy López  
Directora Ejecutiva  
Programa CoC



## DEPARTAMENTO DE LA FAMILIA

SECRETARÍA AUXILIAR DE PLANIFICACIÓN E INFORMÁTICA  
Continuum of Care PR 502 / CoC PR 502  
Directora Ejecutiva | Liz Mónica Lamboy López | llamboy@familia.pr.gov

5 de octubre de 2022

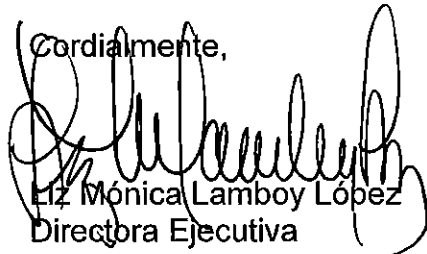
Sr. Cristian Duarte  
Presidente  
Guara BÍ, Inc.

Estimado señor Duarte:

Saludos cordiales. En calidad de Agencia Colaboradora del CoC PR-502, le informamos que el Comité Evaluador evaluó su propuesta para el proyecto nuevo “**Manaya**” en cumplimiento con el *Continuum of Care Supplemental to Address Unsheltered and Rural Homelessness* (FN-6500-N-25S) del Programa de Cuidado Continuo (CoC). De acuerdo con la evaluación del Comité, el Pleno del CoC determinó en reunión de 4 de octubre de 2022 que su proyecto fuera **aceptado** para incluirlo en la lista de proyectos.

De necesitar más información, pueden comunicarse al teléfono (787)-294-4900, ext. 1181 o mediante el correo electrónico [coc@familia.pr.gov](mailto:coc@familia.pr.gov).

Cordialmente,



Liz Mónica Lamboy López  
Directora Ejecutiva  
Programa CoC

## COC FAMILIA

---

**From:** COC FAMILIA  
**Sent:** Wednesday, October 5, 2022 2:59 PM  
**To:** Estancia Corazón, Inc.; Rafael Pagan  
**Cc:** Liz M. Lamboy Lopez  
**Subject:** Accepted Letter Estancia Corazón NOFO S  
**Attachments:** Estancia Corazón - Carta Aceptación NOFO Suplementario.pdf

<b>Tracking:</b>	<b>Recipient</b>	<b>Delivery</b>
	Estancia Corazón, Inc.	
	Rafael Pagan	
	Liz M. Lamboy Lopez	Delivered: 10/5/2022 3:00 PM

Sra. Ivonne Santiago Nieves  
Directora  
Estancia Corazón

Se incluye carta aceptación de proyecto de Estancia Corazón – Plaza Corazón para el NOFO Suplementario.

Gracias por su atención,

Programa CoC





DEPARTAMENTO DE LA FAMILIA  
SECRETARÍA AUXILIAR DE PLANIFICACIÓN E INFORMÁTICA  
Continuum of Care PR 502 / CoC PR 502  
Directora Ejecutiva | Liz Mónica Lamboy López | llamboy@familia.pr.gov

5 de octubre de 2022

Sra. Ivonne Santiago Nieves  
Directora  
Estancia Corazón

Estimada señora Santiago Nieves:

Saludos cordiales. En calidad de Agencia Colaboradora del CoC PR-502, le informamos que el Comité Evaluador evaluó su propuesta para el proyecto nuevo **“Red de Apoyo e Integración Social (RAIS) Plaza Corazón”** en cumplimiento con el *Continuum of Care Supplemental to Address Unsheltered and Rural Homelessness* (FN-6500-N-25S) del Programa de Cuidado Continuo (CoC). De acuerdo con la evaluación del Comité, el Pleno del CoC determinó en reunión de 4 de octubre de 2022 que su proyecto fuera **aceptado** para incluirlo en la lista de proyectos.

De necesitar más información, pueden comunicarse al teléfono (787)-294-4900, ext. 1181 o mediante el correo electrónico [coc@familia.pr.gov](mailto:coc@familia.pr.gov).

Cardialmente,

Liz Mónica Lamboy López  
Directora Ejecutiva  
Programa CoC

## COC FAMILIA

---

**From:** COC FAMILIA  
**Sent:** Wednesday, October 5, 2022 3:02 PM  
**To:** Angel Perez Soler  
**Cc:** Liz M. Lamboy Lopez  
**Subject:** Accepted Letter Casa Amor, Fé y Esperanza  
**Attachments:** Casa Amor, Fe y Esperanza - Carta Aceptación NOFO Suplementario.pdf

<b>Tracking:</b>	<b>Recipient</b>	<b>Delivery</b>
	Angel Perez Soler	
	Liz M. Lamboy Lopez	Delivered: 10/5/2022 3:02 PM

Sra. Gladys Belkis Ortiz  
Directora  
Centro Amor, Fe y Esperanza

Se incluye carta aceptación del proyecto Duerme Tranquilo para el NOFO Suplementario.

Gracias por su atención,

Programa CoC



## DEPARTAMENTO DE LA FAMILIA

SECRETARÍA AUXILIAR DE PLANIFICACIÓN E INFORMÁTICA  
Continuum of Care PR 502 / CoC PR 502  
Directora Ejecutiva | Liz Mónica Lamboy López | llamboy@familia.pr.gov

5 de octubre de 2022

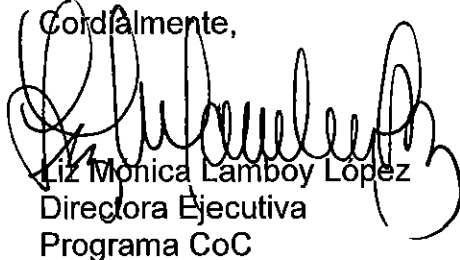
Sra. Gladys Belkis Ortiz  
Directora Ejecutiva  
Centro Amor, Fe y Esperanza

Estimada señora Belkis Ortiz:

Saludos cordiales. En calidad de Agencia Colaboradora del CoC PR-502, le informamos que el Comité Evaluador evaluó su propuesta para el proyecto nuevo **“Duerme Tranquilo”** en cumplimiento con el *Continuum of Care Supplemental to Address Unsheltered and Rural Homelessness* (FN-6500-N-25S) del Programa de Cuidado Continuo (CoC). De acuerdo con la evaluación del Comité, el Pleno del CoC determinó en reunión de 4 de octubre de 2022 que su proyecto fuera **aceptado** para incluirlo en la lista de proyectos.

De necesitar más información, pueden comunicarse al teléfono (787)-294-4900, ext. 1181 o mediante el correo electrónico [coc@familia.pr.gov](mailto:coc@familia.pr.gov).

Cordialmente,



Liz Mónica Lamboy López  
Directora Ejecutiva  
Programa CoC

## COC FAMILIA

---

**From:** COC FAMILIA  
**Sent:** Wednesday, October 5, 2022 2:56 PM  
**To:** 'Vivian Camacho'; dabreu@coalicionpr.com  
**Cc:** Liz M. Lamboy Lopez  
**Subject:** Accepted Letters Coalición San Juan - NOFO S  
**Attachments:** Coalición San Juan - Carta Aceptación NOFO Suplementario.pdf; Coalición San Juan-Apoyo Continuo - Carta Aceptación NOFO Suplementario.pdf

**Tracking:**

**Recipient**

**Delivery**

'Vivian Camacho'

dabreu@coalicionpr.com

Liz M. Lamboy Lopez

Delivered: 10/5/2022 2:57 PM

Sra. Vivian Camacho Dávila  
Directora  
Coalición San Juan

Se incluyen cartas de aceptación de los proyectos Enlace Digital y Apoyo Continuo para el NOFO Suplementario.

Gracias por su atención,

Programa CoC



DEPARTAMENTO DE LA FAMILIA  
SECRETARÍA AUXILIAR DE PLANIFICACIÓN E INFORMÁTICA  
Continuum of Care PR 502 / CoC PR 502  
Directora Ejecutiva | Liz Mónica Lamboy López | llamboy@familia.pr.gov

5 de octubre de 2022

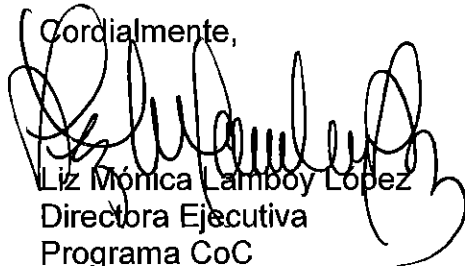
Sr.<sup>a</sup> Vivian Camacho Dávila  
Directora Ejecutiva  
Coalición de San Juan, Inc.

Estimada señora Camacho Dávila:

Saludos cordiales. En calidad de Agencia Colaboradora del CoC PR-502, le informamos que el Comité Evaluador evaluó su propuesta para el proyecto nuevo “**Apoyo Continuo**” en cumplimiento con el *Continuum of Care Supplemental to Address Unsheltered and Rural Homelessness* (FN-6500-N-25S) del Programa de Cuidado Continuo (CoC). De acuerdo con la evaluación del Comité, el Pleno del CoC determinó en reunión de 4 de octubre de 2022 que su proyecto fuera **aceptado** para incluirlo en la lista de proyectos.

De necesitar más información, pueden comunicarse al teléfono (787)-294-4900, ext. 1181 o mediante el correo electrónico [coc@familia.pr.gov](mailto:coc@familia.pr.gov).

Cordialmente,



Liz Mónica Lamboy López  
Directora Ejecutiva  
Programa CoC



DEPARTAMENTO DE LA FAMILIA  
SECRETARÍA AUXILIAR DE PLANIFICACIÓN E INFORMÁTICA  
Continuum of Care PR 502 / CoC PR 502  
Directora Ejecutiva | Liz Mónica Lamboy López | llamboy@familia.pr.gov

5 de octubre de 2022

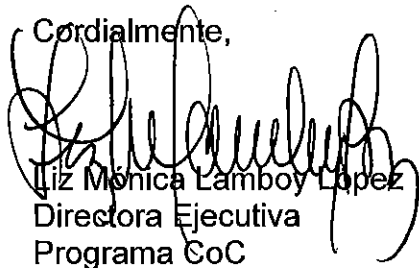
Sr.<sup>a</sup> Vivian Camacho Dávila  
Directora Ejecutiva  
Coalición de San Juan, Inc.

Estimada señora Camacho Dávila:

Saludos cordiales. En calidad de Agencia Colaboradora del CoC PR-502, le informamos que el Comité Evaluador evaluó su propuesta para el proyecto nuevo “**Proyecto Enlace Digital**” en cumplimiento con el *Continuum of Care Supplemental to Address Unsheltered and Rural Homelessness* (FN-6500-N-25S) del Programa de Cuidado Continuo (CoC). De acuerdo con la evaluación del Comité, el Pleno del CoC determinó en reunión de 4 de octubre de 2022 que su proyecto fuera **aceptado** para incluirlo en la lista de proyectos.

De necesitar más información, pueden comunicarse al teléfono (787)-294-4900, ext. 1181 o mediante el correo electrónico [coc@familia.pr.gov](mailto:coc@familia.pr.gov).

Cordialmente,



Liz Mónica Lamboy López  
Directora Ejecutiva  
Programa CoC

## COC FAMILIA

---

**From:** COC FAMILIA  
**Sent:** Wednesday, October 5, 2022 2:31 PM  
**To:** Belinda Hill; Edlyn Ramos  
**Cc:** Liz M. Lamboy Lopez  
**Subject:** ACCEPTED LETTER - SOLO POR HOY - NOFO S

<b>Tracking:</b>	<b>Recipient</b>	<b>Delivery</b>
	Belinda Hill	
	Edlyn Ramos	
	Liz M. Lamboy Lopez	Delivered: 10/5/2022 2:32 PM

Sra. Belinda Hill  
Directora  
Solo por Hoy

Se incluye carta aceptación al proyecto de Solo por Hoy en el NOFO Suplementario.

Gracias por su atención,

Programa CoC PR-502



DEPARTAMENTO DE LA FAMILIA  
SECRETARÍA AUXILIAR DE PLANIFICACIÓN E INFORMÁTICA  
Continuum of Care PR 502 / CoC PR 502  
Directora Ejecutiva | Liz Mónica Lamboy López | llamboy@familia.pr.gov

5 de octubre de 2022

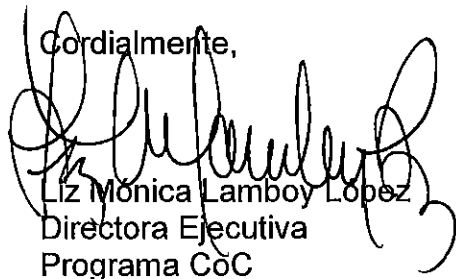
Sr.<sup>a</sup> Belinda Hill  
Directora Ejecutiva  
Solo por Hoy, Inc.

Estimada señora Hill:

Saludos cordiales. En calidad de Agencia Colaboradora del CoC PR-502, le informamos que el Comité Evaluador evaluó su propuesta para el proyecto nuevo “**SHP-Unsheltered**” en cumplimiento con el *Continuum of Care Supplemental to Address Unsheltered and Rural Homelessness* (FN-6500-N-25S) del Programa de Cuidado Continuo (CoC). De acuerdo con la evaluación del Comité, el Pleno del CoC determinó en reunión de 4 de octubre de 2022 que su proyecto fuera **aceptado** para incluirlo en la lista de proyectos.

De necesitar más información, pueden comunicarse al teléfono (787)-294-4900, ext. 1181 o mediante el correo electrónico [coc@familia.pr.gov](mailto:coc@familia.pr.gov).

Cordialmente,



Liz Mónica Lamboy López  
Directora Ejecutiva  
Programa CoC



## COC FAMILIA

---

**From:** COC FAMILIA  
**Sent:** Wednesday, October 5, 2022 2:43 PM  
**To:** Jeannette López Cruz; Lisibel Pagán  
**Cc:** Liz M. Lamboy Lopez  
**Subject:** RE: ACCEPTED LETTER - MUNICIPIO DE VEGA BAJA - NOFO S  
**Attachments:** Municipio de Vega Baja - Carta Aceptación NOFO Suplementario.pdf

<b>Tracking:</b>	<b>Recipient</b>	<b>Delivery</b>
	Jeannette López Cruz	
	Lisibel Pagán	
	Liz M. Lamboy Lopez	Delivered: 10/5/2022 2:43 PM

Hon. Marcos Cruz Molina  
Alcalde  
Municipio de Vega Baja

Se incluye carta de aceptación de proyecto del municipio de Vega Baja para el NOFO Suplementario.

Gracias por su atención,

Programa CoC



DEPARTAMENTO DE LA FAMILIA  
SECRETARÍA AUXILIAR DE PLANIFICACIÓN E INFORMÁTICA  
Continuum of Care PR 502 / CoC PR 502  
Directora Ejecutiva | Liz Mónica Lamboy López | llamboy@familia.pr.gov

5 de octubre de 2022

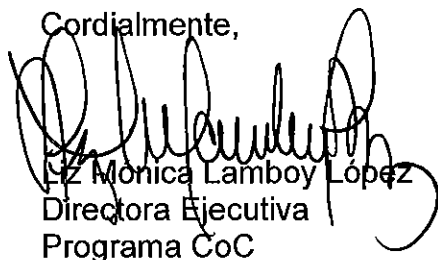
Hon. Marcos Cruz Molina  
Alcalde  
Municipio de Vega Baja

Estimado señor Cruz Molina:

Saludos cordiales. En calidad de Agencia Colaboradora del CoC PR-502, le informamos que el Comité Evaluador evaluó su propuesta para el proyecto nuevo “**Juntos por ti**” en cumplimiento con el *Continuum of Care Supplemental to Address Unsheltered and Rural Homelessness* (FN-6500-N-25S) del Programa de Cuidado Continuo (CoC). De acuerdo con la evaluación del Comité, el Pleno del CoC determinó en reunión de 4 de octubre de 2022 que su proyecto fuera **aceptado** para incluirlo en la lista de proyectos.

De necesitar más información, pueden comunicarse al teléfono (787)-294-4900, ext. 1181 o mediante el correo electrónico [coc@familia.pr.gov](mailto:coc@familia.pr.gov).

Cordialmente,



Liz Mónica Lamboy López  
Directora Ejecutiva  
Programa CoC

## COC FAMILIA

---

**From:** COC FAMILIA  
**Sent:** Wednesday, October 5, 2022 2:43 PM  
**To:** Francine Sanchez Marcano; Carmen Ortiz Miranda; MARÍA LUISA RIVERA (marivera@sanjuan.pr)  
**Cc:** Liz M. Lamboy Lopez; Vilmarie Rodríguez (vrodriguez04@sanjuan.pr)  
**Subject:** RE: ACCEPTED LETTER MUNICIPIO DE SAN JUAN - NOFO S  
**Attachments:** Municipio de San Juan - Carta Aceptación NOFO Suplementario.pdf

### Tracking:

Recipient	Delivery
Francine Sanchez Marcano	
Carmen Ortiz Miranda	
MARÍA LUISA RIVERA (marivera@sanjuan.pr)	
Liz M. Lamboy Lopez	Delivered: 10/5/2022 2:43 PM
Vilmarie Rodríguez (vrodriguez04@sanjuan.pr)	

Sra. Francine Sánchez  
Directora  
Municipio de San Juan

Se incluye carta de aceptación del proyecto del municipio de San Juan para el NOFO Suplementario.

Gracias por su atención,

Programa CoC



DEPARTAMENTO DE LA FAMILIA  
SECRETARÍA AUXILIAR DE PLANIFICACIÓN E INFORMÁTICA  
Continuum of Care PR 502 / CoC PR 502  
Directora Ejecutiva | Liz Mónica Lamboy López | llamboy@familia.pr.gov

5 de octubre de 2022

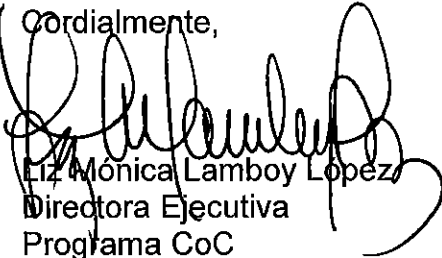
Sra. Francine Sánchez Marcano  
Directora  
Departamento para el Desarrollo Comunitario  
Municipio de San Juan

Estimada señora Sánchez Marcano:

Saludos cordiales. En calidad de Agencia Colaboradora del CoC PR-502, le informamos que el Comité Evaluador evaluó su propuesta para el proyecto nuevo “**AHORA**” en cumplimiento con el *Continuum of Care Supplemental to Address Unsheltered and Rural Homelessness* (FN-6500-N-25S) del Programa de Cuidado Continuo (CoC). De acuerdo con la evaluación del Comité, el Pleno del CoC determinó en reunión de 4 de octubre de 2022 que su proyecto fuera **aceptado** para incluirlo en la lista de proyectos.

De necesitar más información, pueden comunicarse al teléfono (787)-294-4900, ext. 1181 o mediante el correo electrónico [coc@familia.pr.gov](mailto:coc@familia.pr.gov).

Cordialmente,



Liz Mónica Lamboy López  
Directora Ejecutiva  
Programa CoC

## COC FAMILIA

---

**From:** COC FAMILIA  
**Sent:** Wednesday, October 5, 2022 2:42 PM  
**To:** Carlos Eli Rodríguez ; Hector Maldonado; Elizabeth Guzman  
**Cc:** Liz M. Lamboy Lopez  
**Subject:** RE: ACCEPTED LETTER - MUNICIPIO DE ARECIBO - NOFO S  
**Attachments:** Municipio de Arecibo - Carta Aceptación NOFO Suplementario.pdf

<b>Tracking:</b>	<b>Recipient</b>	<b>Delivery</b>
	Carlos Eli Rodríguez	
	Hector Maldonado	
	Elizabeth Guzman	
	Liz M. Lamboy Lopez	Delivered: 10/5/2022 2:42 PM

Hon. Carlos R. Ramírez Irizarry  
Alcalde  
Municipio de Arecibo

Se incluye carta aceptación de proyecto del municipio de Arecibo para el NOFO Suplementario.

Gracias por su atención,

Programa CoC



DEPARTAMENTO DE LA FAMILIA  
SECRETARÍA AUXILIAR DE PLANIFICACIÓN E INFORMÁTICA  
Continuum of Care PR 502 / CoC PR 502  
Directora Ejecutiva | Liz Mónica Lamboy López | llamboy@familia.pr.gov

5 de octubre de 2022

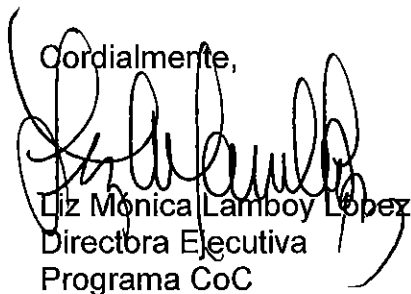
Hon. Carlos R. Ramírez Irizarry  
Alcalde  
Municipio de Arecibo

Estimado señor Ramírez Irizarry:

Saludos cordiales. En calidad de Agencia Colaboradora del CoC PR-502, le informamos que el Comité Evaluador evaluó su propuesta para el proyecto nuevo **“Posada San Felipe”** en cumplimiento con el *Continuum of Care Supplemental to Address Unsheltered and Rural Homelessness* (FN-6500-N-25S) del Programa de Cuidado Continuo (CoC). De acuerdo con la evaluación del Comité, el Pleno del CoC determinó en reunión de 4 de octubre de 2022 que su proyecto fuera **aceptado** para incluirlo en la lista de proyectos.

De necesitar más información, pueden comunicarse al teléfono (787)-294-4900, ext. 1181 o mediante el correo electrónico [coc@familia.pr.gov](mailto:coc@familia.pr.gov).

Cordialmente,



Liz Mónica Lamboy López  
Directora Ejecutiva  
Programa CoC

## COC FAMILIA

---

**From:** COC FAMILIA  
**Sent:** Wednesday, October 5, 2022 2:46 PM  
**To:** Lisdell Flores Bager; Dessy Bones Colón  
**Cc:** Liz M. Lamboy Lopez  
**Subject:** Accepted Letter NOFO S - Hogar Ruth  
**Attachments:** Hogar Ruth - Carta Aceptación NOFO Suplementario.pdf

<b>Tracking:</b>	<b>Recipient</b>	<b>Delivery</b>
	Lisdell Flores Bager	
	Dessy Bones Colón	
	Liz M. Lamboy Lopez	Delivered: 10/5/2022 2:46 PM

Sra. Lisdell Flores Bager  
Directora  
Hogar Ruth

Se incluye carta aceptación de proyecto del Hogar Ruth para el NOFO Suplementario.

Gracias por su atención,

Programa CoC



DEPARTAMENTO DE LA FAMILIA  
SECRETARÍA AUXILIAR DE PLANIFICACIÓN E INFORMÁTICA  
Continuum of Care PR 502 / CoC PR 502  
Directora Ejecutiva | Liz Mónica Lamboy López | llamboy@familia.pr.gov

5 de octubre de 2022

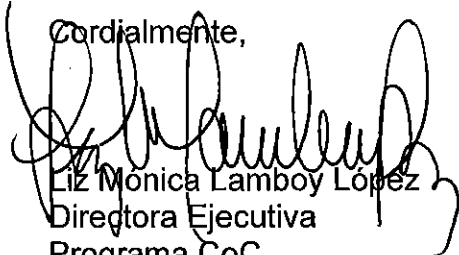
Sr.<sup>a</sup> Lisdell Flores Barger  
Directora Ejecutiva  
Hogar Ruth, Inc.

Estimada señora Flores Barger:

Saludos cordiales. En calidad de Agencia Colaboradora del CoC PR-502, le informamos que el Comité Evaluador evaluó su propuesta para el proyecto nuevo “**Hogar Ruth Unsheltered**” en cumplimiento con el *Continuum of Care Supplemental to Address Unsheltered and Rural Homelessness* (FN-6500-N-25S) del Programa de Cuidado Continuo (CoC). De acuerdo con la evaluación del Comité, el Pleno del CoC determinó en reunión de 4 de octubre de 2022 que su proyecto fuera **aceptado** para incluirlo en la lista de proyectos.

De necesitar más información, pueden comunicarse al teléfono (787)-294-4900, ext. 1181 o mediante el correo electrónico [coc@familia.pr.gov](mailto:coc@familia.pr.gov).

Cordialmente,



Liz Mónica Lamboy López  
Directora Ejecutiva  
Programa CoC



## COC FAMILIA

---

**From:** COC FAMILIA  
**Sent:** Wednesday, October 5, 2022 3:08 PM  
**To:** Liz M. Lamboy Lopez  
**Subject:** Accepted Letter Departamento de la Familia NOFO S  
**Attachments:** Departamento de la Familia-Planning - Carta Aceptación NOFO Suplementario.pdf

<b>Tracking:</b>	<b>Recipient</b>	<b>Delivery</b>
	Liz M. Lamboy Lopez	Delivered: 10/5/2022 3:08 PM

Hon. Carmen Ana González Magaz  
Secretaria  
Departamento de la Familia

Se incluye carta de aceptación del proyecto de Planning para el NOFO Suplementario.

Gracias por su atención,

Programa CoC



DEPARTAMENTO DE LA FAMILIA  
SECRETARÍA AUXILIAR DE PLANIFICACIÓN E INFORMÁTICA  
Continuum of Care PR 502 / CoC PR 502  
Directora Ejecutiva | Liz Mónica Lamboy López | llamboy@familia.pr.gov

5 de octubre de 2022

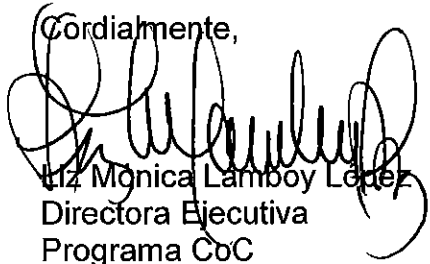
Hon. Carmen Ana Magaz González  
Secretaria  
Departamento de la Familia

Estimada señora Magaz González:

Saludos cordiales. En calidad de Agencia Colaboradora del CoC PR-502, le informamos que el Comité Evaluador evaluó su propuesta para el proyecto nuevo **“CoC PR-502 Planning Unsheltered Homelessness”** en cumplimiento con el *Continuum of Care Supplemental to Address Unsheltered and Rural Homelessness* (FN-6500-N-25S) del Programa de Cuidado Continuo (CoC). De acuerdo con la evaluación del Comité, el Pleno del CoC determinó en reunión de 4 de octubre de 2022 que su proyecto fuera **aceptado** para incluirlo en la lista de proyectos.

De necesitar más información, pueden comunicarse al teléfono (787)-294-4900, ext. 1181 o mediante el correo electrónico [coc@familia.pr.gov](mailto:coc@familia.pr.gov).

Cordialmente,



Liz Mónica Lamboy López  
Directora Ejecutiva  
Programa CoC

## COC FAMILIA

---

**From:** COC FAMILIA  
**Sent:** Wednesday, October 5, 2022 3:04 PM  
**To:** Darling Echevaría Candelario; aagosto@toabaja.com  
**Cc:** Liz M. Lamboy Lopez  
**Subject:** Accepted Letter Municipio de Toa Baja NOFO S  
**Attachments:** Municipio de Toa Baja - Carta Aceptación NOFO Suplementario.pdf

<b>Tracking:</b>	<b>Recipient</b>	<b>Delivery</b>
	Darling Echevaría Candelario	
	aagosto@toabaja.com	
	Liz M. Lamboy Lopez	Delivered: 10/5/2022 3:05 PM

Hon. Bernardo Márquez García  
Alcalde  
Municipio de Toa Baja

Se incluye carta aceptación de proyecto del municipio de Toa Alta para el NOFO Suplementario.

Gracias por su atención,

Programa CoC



DEPARTAMENTO DE LA FAMILIA  
SECRETARÍA AUXILIAR DE PLANIFICACIÓN E INFORMÁTICA  
Continuum of Care PR 502 / CoC PR 502  
Directora Ejecutiva | Liz Mónica Lamboy López | llamboy@familia.pr.gov

5 de octubre de 2022

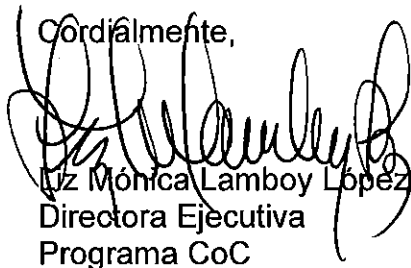
Hon. Bernardo Márquez García  
Alcalde  
Municipio de Toa Baja

Estimado señor Márquez García:

Saludos cordiales. En calidad de Agencia Colaboradora del CoC PR-502, le informamos que el Comité Evaluador evaluó su propuesta para el proyecto nuevo “**CoC Unsheltered Homeless**” en cumplimiento con el *Continuum of Care Supplemental to Address Unsheltered and Rural Homelessness* (FN-6500-N-25S) del Programa de Cuidado Continuo (CoC). De acuerdo con la evaluación del Comité, el Pleno del CoC determinó en reunión de 4 de octubre de 2022 que su proyecto fuera **aceptado** para incluirlo en la lista de proyectos.

De necesitar más información, pueden comunicarse al teléfono (787)-294-4900, ext. 1181 o mediante el correo electrónico [coc@familia.pr.gov](mailto:coc@familia.pr.gov).

Cordialmente,



Liz Mónica Lamboy López  
Directora Ejecutiva  
Programa CoC

## COC FAMILIA

---

**From:** COC FAMILIA  
**Sent:** Wednesday, October 5, 2022 2:51 PM  
**To:** Maria Ramos; Yaribed Rodriguez Rodriguez  
**Cc:** Liz M. Lamboy Lopez  
**Subject:** Accepted Letter Hogar de Ayuda el Refugio - NOFO S  
**Attachments:** Hogar de Ayuda El Refugio - Carta Aceptación NOFO Suplementario.pdf

<b>Tracking:</b>	<b>Recipient</b>	<b>Delivery</b>
	Maria Ramos	
	Yaribed Rodriguez Rodriguez	
	Liz M. Lamboy Lopez	Delivered: 10/5/2022 2:51 PM

Sra. María Ramos Andino  
Directora  
Hogar de Ayuda El Refugio

Se incluye carta de aceptación de proyecto del Hogar de Ayuda El Refugio para el NOF Suplementario.

Gracias por su atención,

Programa CoC



## DEPARTAMENTO DE LA FAMILIA

SECRETARÍA AUXILIAR DE PLANIFICACIÓN E INFORMÁTICA  
Continuum of Care PR 502 / CoC PR 502  
Directora Ejecutiva | Liz Mónica Lamboy López | llamboy@familia.pr.gov

5 de octubre de 2022

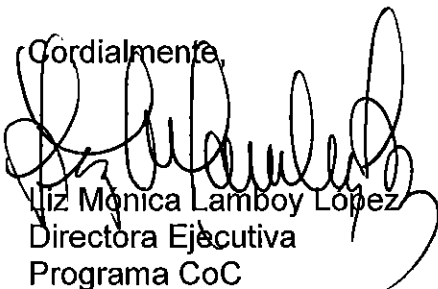
Sra. María Ramos Andino  
Directora  
Hogar de Ayuda El Refugio

Estimada señora Ramos Andino:

Saludos cordiales. En calidad de Agencia Colaboradora del CoC PR-502, le informamos que el Comité Evaluador evaluó su propuesta para el proyecto nuevo “**Supportive Services for Homelessness**” en cumplimiento con el *Continuum of Care Supplemental to Address Unsheltered and Rural Homelessness* (FN-6500-N-25S) del Programa de Cuidado Continuo (CoC). De acuerdo con la evaluación del Comité, el Pleno del CoC determinó en reunión de 4 de octubre de 2022 que su proyecto fuera **aceptado** para incluirlo en la lista de proyectos.

De necesitar más información, pueden comunicarse al teléfono (787)-294-4900, ext. 1181 o mediante el correo electrónico [coc@familia.pr.gov](mailto:coc@familia.pr.gov).

Cordialmente,



Liz Mónica Lamboy López  
Directora Ejecutiva  
Programa CoC

## COC FAMILIA

---

**From:** COC FAMILIA  
**Sent:** Wednesday, October 5, 2022 2:48 PM  
**To:** Tere Beard  
**Cc:** Liz M. Lamboy Lopez  
**Subject:** Accepted Letter NOFO S - Hogar del Buen Pastor  
**Attachments:** Hogar del Buen Pastor-Handyman Certification - Carta Aceptación NOFO Suplementario.pdf; Hogar del Buen Pastor-Holistic Healing - Carta Aceptación NOFO Suplementario.pdf

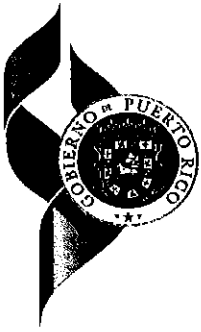
<b>Tracking:</b>	<b>Recipient</b>	<b>Delivery</b>
	Tere Beard	
	Liz M. Lamboy Lopez	Delivered: 10/5/2022 2:49 PM

Sra. Tere Beard  
Directora  
Hogar del Buen Pastor

Se incluyen cartas de aceptación de los proyectos (Holistic Healin y Handyman Certification) para el NOFO Suplementario.

Gracias por su atención,

Programa CoC



DEPARTAMENTO DE LA FAMILIA  
SECRETARÍA AUXILIAR DE PLANIFICACIÓN E INFORMÁTICA  
Continuum of Care PR 502 / CoC PR 502  
Directora Ejecutiva | Liz Mónica Lamboy López | llamboy@familia.pr.gov

5 de octubre de 2022

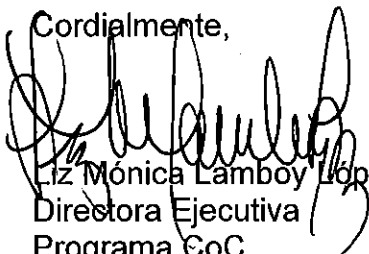
Sr.<sup>a</sup> Tere Beard  
Directora Ejecutiva  
Hogar del Buen Pastor, Inc.

Estimada señora Beard:

Saludos cordiales. En calidad de Agencia Colaboradora del CoC PR-502, le informamos que el Comité Evaluador evaluó su propuesta para el proyecto nuevo “**Holistic Healing Center**” en cumplimiento con el *Continuum of Care Supplemental to Address Unsheltered and Rural Homelessness* (FN-6500-N-25S) del Programa de Cuidado Continuo (CoC). De acuerdo con la evaluación del Comité, el Pleno del CoC determinó en reunión de 4 de octubre de 2022 que su proyecto fuera **aceptado** para incluirlo en la lista de proyectos.

De necesitar más información, pueden comunicarse al teléfono (787)-294-4900, ext. 1181 o mediante el correo electrónico [coc@familia.pr.gov](mailto:coc@familia.pr.gov).

Cordialmente,



Liz Mónica Lamboy López  
Directora Ejecutiva  
Programa CoC





DEPARTAMENTO DE LA FAMILIA  
SECRETARÍA AUXILIAR DE PLANIFICACIÓN E INFORMÁTICA  
Continuum of Care PR 502 / CoC PR 502  
Directora Ejecutiva | Liz Mónica Lamboy López | llamboy@familia.pr.gov

5 de octubre de 2022

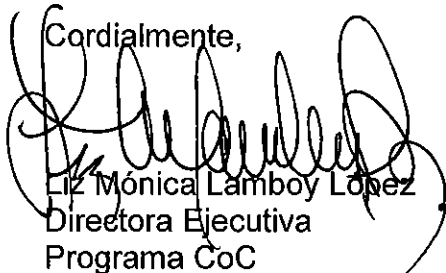
Sr.<sup>a</sup> Tere Beard  
Directora Ejecutiva  
Hogar del Buen Pastor, Inc.

Estimada señora Beard:

Saludos cordiales. En calidad de Agencia Colaboradora del CoC PR-502, le informamos que el Comité Evaluador evaluó su propuesta para el proyecto nuevo **“Handyman Certification Program”** en cumplimiento con el *Continuum of Care Supplemental to Address Unsheltered and Rural Homelessness* (FN-6500-N-25S) del Programa de Cuidado Continuo (CoC). De acuerdo con la evaluación del Comité, el Pleno del CoC determinó en reunión de 4 de octubre de 2022 que su proyecto fuera **aceptado** para incluirlo en la lista de proyectos.

De necesitar más información, pueden comunicarse al teléfono (787)-294-4900, ext. 1181 o mediante el correo electrónico [coc@familia.pr.gov](mailto:coc@familia.pr.gov).

Cordialmente,



Liz Mónica Lamboy López  
Directora Ejecutiva  
Programa CoC



## **COC PR 502 PLAN FOR SERVING INDIVIDUALS AND FAMILIES EXPERIENCING HOMELESSNESS WITH SEVERE SERVICE NEEDS**

### **Background and priorities:**

The Continuum of Care PR-502 was established in 2012, and it is comprised of twenty-four municipalities in the San Juan Metropolitan Area and the central and northern regions of the Island. Its mission is "To plan and coordinate an effective system of services that integrates the efforts of the community, government and private sectors so that at-risk or homeless individuals and families can maintain or obtain permanent housing, achieve self-sufficiency and improve their quality of life in the Geographic Area of CoC PR-502". Its vision is that all individuals and families who are homeless or at risk of homelessness will attain a safe home with the supportive services necessary to improve their quality of life and achieve self-sufficiency.

This plan is presented in response to the Special Notice of Funding Opportunity (NOFO) to Address Unsheltered and Rural Homelessness and was developed through a participatory process that involved a wide range of stakeholders, including people with lived experience of homelessness, and representatives from communities who are underserved or overrepresented among people experiencing homelessness. Activities for the development of the plan, included: meetings with the membership to discuss the Special NOFO and plan requirements: meeting with the homeless committee of the CoC to learn about its priorities and the types of services that they understand should be promoted to address the needs of the unsheltered population, consultation through a meeting with stakeholders, including CoC representatives and other stakeholders, related to health, housing (HOPWA, HOME, Section 8, among others), mental health, and civil rights, and submission to CoC membership for comments and to use as reference in the development of their proposals.

Over the past few years, Puerto Rico has experienced unprecedented social, economic and environmental challenges. Even though the homeless counts conducted in the CoC PR 502 have shown a decrease in the number of people counted, the homeless situation is becoming increasingly complex and those who remain on the streets are the most vulnerable. Of the 1,026 persons counted in 2022, 67.7% are unsheltered, a percentage that has grown substantially in recent years. This is due, in part, to the shortage of inventory and other problems associated with the housing market. In 2009, the percentage of unsheltered persons was 51.1%, which represents an increase of over 16.4 percentage points. On the other hand, nearly eight out of every ten unsheltered persons (76.5%), present high levels of vulnerability, including the problematic use of drugs or alcohol, mental health problems or a physical impairment that prevents them from maintaining stable housing. According to the most recent gap analysis conducted by the CoC PR 502, approximately

410 new beds are required in the geographic area to meet the demand for housing services and 25 DV beds. Based on this situation and the needs identified by the participants of the consultation process, the following subpopulations were established as a priority:

- Unsheltered persons who face one or more mental health conditions or who have other disabilities or health conditions, including HIV
- Unsheltered homeless persons who have a substance abuse problem
- Persons fleeing domestic violence
- Unsheltered persons experiencing chronic homelessness

The CoC has established the following goals, with the purpose of addressing the needs of these populations and contributing to the reduction of unsheltered homelessness in the PR 502 geographic area:

1. Increase the inventory of available projects, particularly of those that, either with their own resources or through partnerships, can provide permanent housing and supporting services to the population facing homelessness. The CoC is promoting through this Special NOFO, the submission of new permanent housing projects with Supporting Services and Rapid Rehousing, especially projects that have the capacity to maximize and leverage CoC funds with other funding sources. In addition, the CoC seeks to capitalize on previous efforts of collaboration that have been established with other housing-related funding recipients, including HOME, Public Housing and HOPWA grantees, among others.
2. Develop replicable and scalable approaches aimed at addressing systemic barriers that have led to disparities in the communities served.
3. Increase coordination with a variety of other stakeholders, including affordable housing developers, mainstream service providers, the business community, victim service providers, political leaders, and healthcare providers to provide the homeless population with permanent housing alternatives and the necessary supporting services to address their needs, while maximizing available resources.
4. Reduce unsheltered homelessness through coordinated approaches grounded in the Housing First Model and public health principles, with the objective of providing permanent housing and services that contribute to improving the health outcomes of unsheltered homeless persons and persons fleeing domestic violence.
5. Promote the use of promising practices and data-driven decision making in outreach and housing activities in order to better focus resources on communities and sub-populations with the highest levels of vulnerability and needs.

To reach these goals, the CoC has developed a set of strategies at the individual, service provider and systemic levels, including strategies in the following areas:

- Development of new units and creation of housing opportunities,

- Landlord recruitment,
- Leveraging Housing and Healthcare Resources,
- Outreach,
- Provision of Immediate Access to Low-Barrier Shelters,
- Temporary and Permanent Housing for Individuals and Families Experiencing Unsheltered Homelessness, and
- Involving Individuals with Lived Experience of Homelessness in Decision Making and Supporting Underserved Communities and Supporting Equitable Community Development.

## **P-1. Leveraging Housing Resources.**

### **P-1a. Development of New Units and Creation of Housing Opportunities–Leveraging Housing.**

Attachment included.

### **P-1b. Development of New Units and Creation of Housing Opportunities–PHA Commitment.**

Attachment included.

**P-1c. Landlord Recruitment. (Required for Rural Set Aside) Special NOFO Section VII.B.4. a.2.** Your narrative response must: 1. describe the current strategy your CoC uses to recruit landlords, and their units, in which to use tenant-based rental assistance including: a. demonstrating how well this strategy works in identifying units across your CoC’s entire geographic area; and b. demonstrating how well this strategy works in identifying units in areas where the CoC has historically not been able to identify units. 2. identify any new practice(s) your CoC has implemented to recruit landlords in the past 3 years and describe the lessons learned from implementing those practices; and 3. describe how your CoC will use data, including the specific data points that will be used, to update its landlord recruitment strategy.

1&2) In the aftermath of Hurricane Maria in 2017, the CoC had to implement a strategy, led by the CES, to identify landlords and locate the thousands of people who were left homeless as a result of the event. The basis of this strategy consisted of coordination with associations that group landlords and with public and private entities that provide housing services (Public Housing, Section 8, senior housing projects, among others), for the development of an inventory of available units, which was updated on a weekly basis. This information was shared with the projects for the placement of participants. More recently, during the previous three years, the projects have developed various strategies for engaging landlords, including incentives and rent advances (with ESG-CV funds and local funds), the availability of a fund, with the entities' own resources, to address property damages, and education about the CoC Program. Explaining to landlords about the role of the case manager, who is someone who will be looking out for the participant and, therefore, the best use of the property, has helped to build trust and transcend attitudinal barriers and landlord perceptions. These strategies have proven to be effective as - even in an environment of a low housing inventory – the CoC has been able to increase the number of landlords willing to rent their units for the program.

3) Based on these lessons learned, the strategy the CoC will continue to implement is based on the identification of landlords and unit owners in the CoC area, education and orientation of these landlords on the homelessness situation and the CoC Program, and the transition of the inventory developed by the CoC to a web-based platform. The Coordinated Entry System has funding for the development of a software application that will provide real-time information on available units. Once landlords have been identified and oriented about the opportunity to provide their housing for rental programs targeting the homeless population, they will be asked for authorization to include available units in the application. Through the platform, both EC staff and landlords will be able to update information on the availability of units. This tool will be available to the projects in order for them to more quickly and have access to information about the available units.

## P-2. Leveraging Healthcare Resources–New PSH/RRH Project.

Attachment included.

P-3. Current Strategy to Identify, Shelter, and House Individuals and Families Experiencing Unsheltered Homelessness. Special NOFO Section VII.B.4.c. Revised August 10, 2022, 24 of 30 Guidance– A. In this Section of the narrative, you must describe your CoC’s current strategies to regularly engage individuals and families experiencing unsheltered homelessness in the locations where they reside and connect them to low barrier shelter, temporary housing, or permanent housing as available and appropriate by responding to the elements below. B. If your CoC is only applying for funding through the Rural Set Aside, you are only required to respond to elements P-3a. and P-3c.

P-3. A Current Street Outreach Strategy. (Required for Rural Set Aside) Special NOFO Sections VII.B.4.c.(1) Guidance–Your response must: A. identify evidence-based practices your CoC uses to conduct street outreach; and B. demonstrate your CoC’s strategies are based on data and performance. Your narrative response must describe your CoC’s current strategies to: 1. ensure that outreach teams are coordinated; 2. ensure that outreach is frequent, by describing the days and times outreach is conducted each week; 3. help people exit homelessness and unsheltered homelessness; 4. ensure the specific engagement strategy will engage individuals and families experiencing homelessness with the highest vulnerabilities and will use culturally appropriate strategies; 5. use the outreach teams to connect individuals and families experiencing unsheltered homelessness to permanent housing; and 6. hire people with lived expertise of unsheltered homelessness to conduct street outreach.

Reaching the unsheltered population and connecting them to housing and services is one of the CoC’s top priorities. According to the most recent Point in Time Survey conducted during 2022, 67.5% of the persons counted were unsheltered, a proportion that has increased since 2015, when it was 64.2%. It is for this reason that over the past years the CoC has reformulated outreach efforts through innovative, data-driven and evidence-based strategies in order to reach the homeless, including those who are most vulnerable and would not ordinarily have access to services. Evidence based and promising practices used by projects include Peer to Peer Outreach, Intensive Case Management, and other strategies based on proven models such as the Transtheoretical

Model of Change which provides a comprehensive conception of change in behaviors related to problematic substance use and Urie Bronfenbrenner's ecological model.

P3a.1) CoC projects, in coordination with ESG and ESG-CV recipients and subrecipients, meet on a regular basis to plan and conduct street outreach efforts through mobile units, community impact events and other special activities. Together they add to over 22, the total number of projects implementing outreach efforts. At the meetings of the CoC and its working groups, information on project outreach days and routes is presented and community impacts are coordinated as a whole, in coordination also with external stakeholders (including health service providers). PIT and HMIS data are used to map strategic routes for greater impact. In the context of the pandemic, adjustments were made to continue outreach activities in accordance with required security measures, combining these efforts with testing and vaccination activities.

P3a.2) The CoC outreach efforts cover 100% of its geographic area. Every day there is at least one CoC member doing outreach during AM and PM schedules, including the CES and the HMIS Agency. Through ESG-CV funds, various projects were able to acquire additional mobile units, which has contributed to expanding outreach capacity.

P3a.4 & 5) During outreach activities, the projects identify the homeless and with their authorization enter the information into HMIS, in order to have the opportunity to reach them in future interventions. The social worker and case managers team participate in the interventions to identify the needs of the population and link them to services. Once the participant approves to receive services, he/she is referred to the CES, who will perform a vulnerability assessment in order to place him/her in the project that responds to his/her needs, primarily permanent housing. The CES has a team that mobilizes to the areas where the homeless are located. In order to tailor street outreach activities to persons experiencing homelessness, who are the least likely to request assistance, the CoC uses data from the PIT, and the HMIS and CES. These populations are, by nature, the most difficult to assist. Peer-to-peer outreach, the use of experienced CMs, integrated efforts among providers, outreach in health fairs and soup kitchens, providing services through mobile units, and outreach in varied contexts are strategies to reach CH, youth, LGBTT, elderly, and recent homeless, some of the populations least likely to request assistance. Most CoC projects assertively target those with MH/SA disorders promoting both housing and treatment. Recently the CES received an OVW from the to Enhance Culturally Specific Services for Victims of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Program grant that will contribute to the implementation of these strategies. Through this grant, the CES will focus efforts on improving outreach, services, civil and criminal justice responses, prevention, and support for survivors of sexual assault, domestic violence, dating violence, and stalking from underserved communities, particularly LGBTQ and immigrant communities.

P3a.6) In its outreach efforts, the CoC uses the strategy of peer-to-peer interactions, where people who experienced homelessness are part of the team that conducts the outreach.

P-3. b. Current Strategy to Provide Immediate Access to Low-Barrier Shelter and Temporary Housing for Individuals and Families Experiencing Unsheltered Homelessness. Special NOFO Sections VII.B.4.c.(2) Your narrative response must: 1. describe your CoC's current strategy; 2. describe how well your CoC's current strategy performs at providing access to low-barrier and culturally appropriate temporary accommodations (e.g., emergency shelter, especially non-congregate shelter, transitional housing) to all individuals and families experiencing unsheltered homelessness; and 3. identify any new practices your CoC implemented in its geographic area over the past 3 years and the lessons learned from implementing those practices.

P-3. b.1) In order to provide immediate access to Low-Barrier Shelter and Temporary Housing for Individuals and Families Experiencing Unsheltered Homelessness the CoC promoted an increase in non-congregate shelter capacity through coordination with State's ESG Program and ESG Entitlement Programs within the geographic area, to include that component in the ESG-CV funding distribution. As part of the ESG-CV funding distribution, a total of seven (7) non-congregate temporary emergency shelters were funded, that add a total of 44 beds to the CoC's inventory, three of these projects are specialized in persons fleeing violence.

P-3. b.2) All emergency shelters in the geographic area participate in the Coordinated Entry System and follow CoC's written standards. In total, the CoC has 14 emergency shelter projects currently in operation providing a total of 180 and 12 transitional housing projects providing 328 beds. The CES policy and procedures manual states that homeless persons in an emergency situation will have 24-hour access to emergency shelters. Once a person arrives at a shelter or is reached in outreach activities, they are accepted into the shelter and stabilized. Emergency service providers must notify coordinated entry staff regarding new homeless participants who have been served within 48 hours, so that an assessment can be made, and they can be directed to the type of housing that best meets their needs.

P-3. b.3) In terms of new practices, the CoC is using more frequently the flexibility to use hotels and motels to provide temporary shelter when there is no availability in the CoC. It is worth noting that the Municipality of San Juan, was the first provider to implement non-congregate shelter, through hotel vouchers and currently there is another provider, the Network for the Rights of Children and Youth. Furthermore, the CoC is collaborating with and providing input to HOME American Rescue Plan Recipients to promote the expansion of the shelter's network.

P-3.c Current Strategy to Provide Immediate Access to Low Barrier Permanent Housing for Individuals and Families Experiencing Unsheltered Homelessness. (Required for Rural Set Aside). Special NOFO Sections VII.B.4.c.(3)

1. describe your CoC's current strategy, which must include: a. how your CoC utilizes a Housing First Approach in implementing its current strategy, and b. how the strategy is connected to the permanent housing resources identified in the CoCs response to "Leveraging Housing Resources" portion of the CoC Plan for Serving Individuals and Families Experiencing Homelessness with Severe Service Needs (Special NOFO Section VII.B.4.a); 2. demonstrate how the CoCs current strategy performs at providing low-barrier and culturally appropriate access to permanent housing to individuals and families who have histories of unsheltered homelessness; 3. provide the evidence that supports the use of the CoCs current strategy; and 4. identify new practices the CoC has implemented across its geographic area in the past three years and the lessons learned from implementing those practices.

P-3. c.1) Through the regular competition, as well as this supplemental funding competition, the CoC has promoted the implementation of the housing first model, to quickly and successfully connect individuals and families experiencing homelessness to permanent housing without preconditions and barriers to entry. Throughout the year, projects receive training on the implementation of the model, and the CoC continually evaluates its implementation. The CoC PR 502 uses HUD's Housing First Assessment Tool to ensure that every recipient that checks Housing First on their Project Application for CoC Funds is actually using a Housing First approach. The CES manual establishes policies and procedures to ensure that the referral and placement of participants complies with the Housing First approach in projects that have committed to it. The CES manual establishes a procedure where it, in conjunction with the CA and the members of the CES Committee, conducts an analysis of rejections to identify if they are due to causes related to noncompliance with Housing First principles. As a result of this analysis, several actions may be taken, including one-on-one assistance, training or sanctions. The CoC also coordinates efforts with other housing providers that are subsidized with other sources of funds. The projects and the Coordinated Entry System, communicate with these providers, such as public housing or other funded projects, to place people who were originally placed in permanent housing with supportive services, but who no longer require that level of service and have the skills to maintain a home of their own (moving-on strategy). According to the most recent gap analysis conducted by the CoC POR 502, approximately 410 new beds are required in the geographic area to meet the demand for housing services. In that direction the CoC is promoting through this Special NOFO, the submission of new permanent housing projects with Supporting Services and Rapid Rehousing, which use a Housing First Approach, especially projects that have the capacity to maximize and leverage CoC funds with other funding sources (ex. CDBG-DR, public housing, EHV, Stability Vouchers, among others).

P-3. c.2&3) As a result of the strategies that the CoC has been implementing, 29 of the 31 projects in the regular competition have adopted the "Housing First" approach and are Low Barrier while, 100% of the housing projects for this special NOFO are committed to using the Housing First Model. As a result of these efforts, 95% of all persons in PH projects moved into housing or remained in the PH projects. Additionally, an increase was observed from 2020 to 2021, in terms



of the number of SO exits to permanent housing from 87 in 2020, to 220 in 2021. As well, a reduction has been observed in the Length of Time Persons Remain Homeless from 2020 to 2021. In the case of Persons in ES, SH, and PH (prior to “housing move in”), the reduction is on average of 135 days. With this proposal, the CoC is submitting a total of #, that will provide Joint, PSH and RRH services, adding a total of # units, to the CoC’s inventory. These projects are focused in the most vulnerable populations, including persons fleeing domestic violence, elderly, youth, LGBTQI+, persons with Mental Health Disorders and CH.

P-3. c.4) Among the most important lessons learned by the CoC is the relevance of the relationship between the CoC Project's case managers and the staff of other housing providers (e.g., public housing), as well as educating participants about their housing options through follow-up to service plans. In this way, the CoC Project becomes a facilitator or intermediary to connect them with other housing services. This also underscores the importance of continuing to cultivate the relationship with landlords described in a previous section.

P-4. Updating the CoC's Strategy to Identify, Shelter, and House Individuals Experiencing Unsheltered Homelessness with Data and Performance. Special NOFO Sections VII.B.4.d. Guidance– A. In this section of your narrative, you must describe how your CoC will continually review and update their strategies to identify, shelter, and house individuals and families experiencing unsheltered homelessness (described in the above element at P-3) using data and best practices. B. CoCs applying only for funding through the Rural Set Aside the CoC are not required to respond to this element. Your narrative response must demonstrate how your CoC will use data, which includes specific data points, performance, and best practices to expand and improve the performance of street outreach, access to low-barrier shelter and temporary accommodations, and rapidly house individuals and families who have histories of unsheltered homelessness within the CoC's geographic area. Your narrative response must demonstrate: 1. For street outreach: a. How data, performance, and best practices will be utilized to improve the performance of and expand street outreach within the CoC, b. street outreach activities are connected to coordinated entry or HMIS, and c. how your CoC will incorporate new partners (e.g., business owners, law enforcement, healthcare providers) into its street outreach strategies. 2. For low-barrier shelter and temporary accommodation: a. How data, performance, and best practices will be used to improve access to low barrier shelter and temporary accommodations, b. How data, performance, and best practices will be used to expand, as necessary, low barrier shelter and temporary accommodations, and c. Any new practices and activities that will be funded through an award under this competition. 3. For permanent housing: a. How data, performance, and best practices will be utilized to improve the CoCs ability to rapidly house, in permanent housing, individuals and families with histories of unsheltered homelessness, and b. How data, performance, and best practices will be utilized to expand the CoCs ability to rapidly house, in permanent housing, individuals and families with histories of unsheltered homelessness.

Over the past several years, the CoC has focused efforts on implementing strategies based on data and evidence-based models to maximize available resources and have a greater impact on the population served, particularly those with the most severe needs. Within this framework, all outreach, transitional housing and permanent housing strategies are based on the analysis of data derived from the HMIS, the CES, the PIT and HIC, official data that publish public agencies and the CoC entities' own experience.

- 1) To continue to review and update strategies to identify, house and place families and individuals facing unsheltered homelessness, the CoC has a chair in the Board of Directors and conducts bi-monthly meetings involving the HMIS, the CES and the projects providing outreach. Data typically analyzed during these meetings include the Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness, Successful Placement from Street Outreach, characteristics and needs observed in persons served during outreach, profile of first time homeless from the PIT, among others. At CoC meetings the HMIS provides these and other relevant data, and in conjunction with information from the projects themselves and the CES, decisions are made to adjust outreach strategies and work plans as needed. In addition, the CoC will continue to train and work closely with ESG-funded outreach providers to maximize outreach efforts and ensure that once individuals are identified, they are referred to the CES. As previously mentioned, the CES - in addition to having multiple points of entry - has a team that mobilizes to the area to conduct vulnerability assessments. Moreover, the CES recently received a funding allocation from AmeriCorps Vista that will be used for

the development of a comprehensive outreach plan for the CoC. This Plan will build on the experiences of the past years, and information derived from outreach interventions collected by HMIS and CES. As part of this plan, the CoC expects to identify additional stakeholders to joint efforts, and additional collaborative alliances to be able to have a greater impact in the homeless population. The CoC will incorporate new partners identified by inviting them to the CoC and promoting joint efforts for access to funding.

- 2) To encourage and expand access to low-barrier shelter and temporary accommodations, the CoC will continue to use a data-driven decision-making strategy. The HMIS will continue to collect, evaluate, and present to the CoC at bi-monthly meetings, information on temporary project performance measures, which include Length of Time Persons Remain Homeless, Successful Placement in Permanent housing, among others. This information is used in the CoC decision making processes, together with information derived from the CoC's gap analysis to better allocate resources, and to determine what type of units are needed to meet the needs of the unsheltered population, and thus improve access to low barrier shelter and temporary accommodations. The most recent gap analysis conducted by the CoC revealed a need for 74 TH beds, including 16 for DV. In this competition, the CoC is including two joint TH-RRH projects that will contribute # of beds to fill that gap. As well, the CoC is presenting several projects that provide access to supportive services for the eligible population of persons in TH, including a project presented by Hogar Buen Pastor, that will establish a collaboration agreement with current TH projects to provide participants the opportunity of obtaining a "handy man certification". This certification, which is based on a 5-week course, prepares homeless persons to work as handy man or establish their own business, while contributing to increase the pool of human resources for the construction industry that has been so affected in Puerto Rico in recent years. Another of the proposed projects is focused on providing support services in mental health, from an alternative medicine model. Data from the homeless count, as well as those derived from the CE vulnerability assessments and the HMIS, point to access to employment opportunities, as well as mental health conditions, as one of the primary barriers faced by the homeless population in transitional housing to eventually reach the goal of moving to permanent housing.
- 3) The CoC will continue to implement efforts through innovative, data-driven strategies, including the use of EBPs and promising practices, in order to improve and expand its ability to rapidly house, in permanent housing, individuals and families with histories of unsheltered homelessness. Data from the HMIS, CES and other sources is analyzed in CoC meetings in order to adjust outreach strategies and work plans as needed. PIT and HMIS data are used to map strategic routes for greater impact and reach those in greater need. As mentioned, peer-to-peer outreach, the use of experienced Case Managers, integrated efforts among providers, outreach in health fairs and soup kitchens, providing services through mobile units, have proven to be effective strategies to connect people to services and rapidly house individuals and families in permanent housing. The CoC will continue to implement these activities, and through this proposal seek to increase the number of available units and beds to effectively place participants in permanent housing. As mentioned, according to the most recent gap analysis conducted by the CoC PR 502, approximately 410 PH new beds are required in the geographic, and 16 DV beds are needed

to meet the demand for housing services. With this proposal, the CoC expects to add a total of # in PSH and RRH.

#### P-5. Identify and Prioritize Households Experiencing or with Histories of Unsheltered Homelessness.

The PR502 CE covers the entire CoC geographic area with an easy access central office, and two more access points. To ensure coverage of the entire area, the CE works according to a Hybrid model that provides assessment and coordination of services at these facilities, and a toll-free number. Additional efforts for coverage include a day and night outreach program in areas of high incidence of homelessness in collaboration with COC partners and a peer outreach team. In order to reach people who are least likely to apply for homelessness assistance the CE uses its data, data from the PIT and the experience of CoC members to establish outreach routes in areas of high incidence of homelessness in the entire geographic area. Furthermore, the CE staff systematically visits municipalities with a Case Management Mobile Unit and maintains a close relationship with community leaders, mayors, hospitals, corrections and the justice system. Regular outreach activities are conducted on a weekly basis, but high-impact activities are also carried out in areas of high vulnerability and where there is a presence of populations that typically do not ask for help. These activities are conducted in collaboration with the members of the CoC and other stakeholders from the private, public and nonprofit sectors. CE Assessment process prioritizes – according to the CoC written standards - chronically homelessness and time of homelessness Thus, the CES is targeted to house those most in need first. Permanent Housing with Supportive Services placements are prioritized for those who have been homeless on the street or in emergency shelter for at least one year and with the highest chronicity, thus serving those most in need and most at risk if they remain homeless first, as determined in the Written Standards. To determine vulnerability, the CES utilizes VISPDAT for individuals and families and TAY-VISPDAT for Transition Age Youth. To ensure people most in need receive assistance in a timely manner, consistent with their preferences, referrals to projects are generated within the HMIS in real time and followed up is provided within 24 hours. The CES Committee is continually looking for strategies to reduce the burden on people using the Coordinated System and how to handle the processes in a more expeditious manner. To this end, in the case of DV, for example, additional entry points are being integrated and procedures and forms are being revised so that the information requested from victims is the minimum possible. This serves to avoid the duplication of information that is requested, and the re-victimization of individuals going through this type of situation. All housing projects participating in this competition are committing to use the Coordinated Entry System.

P-6. Involving Individuals with Lived Experience of Homelessness in Decision Making– Meaningful Outreach. (Required for Rural Set Aside). Special NOFO Sections VII.B.4.f. Guidance– A. In this section of the narrative, you must demonstrate that your CoC meaningfully includes individuals with lived experience of homelessness in the decision making and service delivery activities of your CoC. Your narrative response must clearly describe: 1. the meaningful outreach efforts (e.g., street outreach, social media announcements) to engage those with lived homelessness experience to develop a working group; 2. how individuals and families experiencing homelessness, particularly those who have experienced unsheltered homelessness, are meaningfully and intentionally integrated into the CoC decision making structure; and Guidance– B. Your responses to element 2 of this question should include information about the ability of the working group comprised of individuals with lived expertise of homelessness to influence local policy and priorities that impact those experiencing homelessness and may also include other information about how people with lived expertise are meaningfully and intentionally integrated into the CoC’s decision making structure (e.g., their inclusion on working groups, their ability to have input on the local competition, any voting authority provided to individuals with lived expertise of homelessness). 3. how your CoC encourages projects to involve individuals and families with lived experience of unsheltered homelessness in the delivery of services (e.g., by hiring people with lived experience of unsheltered homelessness).

1&2) The CoC and its projects use a variety of strategies to reach and integrate persons with lived experience of homelessness into leadership, decision-making and service positions. These include targeted outreach, social media, virtual meetings and email communications. The CoC has a permanent homelessness committee comprised of people with lived experience of homelessness and individuals who have been at risk of homelessness. This committee meets at least quarterly to work in conjunction with the Collaborative Applicant to identify the needs, challenges and opportunities of the population. The committee played a significant role in the planning of the last PIT Survey, developing strategies to reach hard-to-reach populations and in the revision of the survey questionnaire. The committee itself provides recommendations to the CoC on outreach to the homeless population on a regular basis, and recruits members for the Committee or for other CoC working groups. As part of the process for designing the local CoC competition, this committee met to provide their input on the recommended criteria for evaluating projects and on the type of new projects to be promoted. In fact, the bonuses that the CoC included in the local competition (included in both the regular competition and the supplementary competition) were a result of the committee's recommendations. 3) As part of the competition, the proponent projects were required to certify that they have people who have experienced homelessness in staff and leadership positions, and that they have mechanisms in place to have the input of the population in the provision of services. The CoC, through the Homelessness Committee, provides input to projects on ways to integrate the population. To promote greater integration of the population, including those directly linked to the provision of services, the CoC projects have agreements with private sector entities, government agencies, and non-profit organizations. These agreements are geared towards providing vocational training opportunities to homeless individuals and preparing them for future employment. Also, all CoC members provide access to employment opportunities within projects to homeless individuals who formerly received services from these projects. In so doing, many jobs in projects of this nature are occupied by former participants, which provides them with a sense of achievement and enhanced dedication towards the current participants.

P-6a. Involving Individuals with Lived Experience of Homelessness in Decision Making– Letter of Support from Working Group Comprised of Individuals with Lived Experience of Homelessness.

#### Attachment

P-7. Supporting Underserved Communities and Supporting Equitable Community Development. (Required for Rural Set Aside) Special NOFO Sections VII.B.4.g. Guidance– A. In this Section of your narrative, you must describe the extent to which your CoC supports and serves underserved communities in its geographic area and offers equitable housing interventions to address their needs. B. For this question, underserved communities are defined as: “Populations sharing a particular characteristic, as well as geographic communities, which have been systematically denied a full opportunity to participate in aspects of economic, social, and civic life. These communities include Black, Latino, and Indigenous and Native American persons, Asian Americans and Pacific Islanders, and other persons of color; lesbian, gay, bisexual, transgender, and queer (LGBTQ+) persons; persons with disabilities; persons who live in rural areas; and persons otherwise adversely affected by persistent poverty or inequality.” (Special NOFO Section III.C.2.t) Your narrative response must clearly describe: 1. your CoC’s current strategy to identify populations in your CoC’s geography that have not been served by the homeless system at the same rate they are experiencing homelessness. 2. how underserved communities in your CoC’s geographic area interact with the homeless system, including a description of those populations; and 3. your CoC’s current strategy to provide outreach, engagement, and housing interventions to serve populations experiencing homelessness that have not previously been served by the homeless system at the same rate they are experiencing homelessness.

1) In order to identify populations in the CoC’s geographic that have not been served by the homeless system at the same rate they are experiencing homelessness el CoC uses information derived from the Homeless Count, outreach efforts and information from the CES, as well as input from people who have experienced homelessness and are members of CoC committees. In addition, the projects have developed collaborative agreements with organizations, which do not directly serve the homeless population, but which do advocacy and provide other types of services targeted to the population. Through these agreements, joint processes are developed to reach these populations. Furthermore, the CE staff systematically visits municipalities with a Case Management Mobile Unit and maintains a close relationship with community leaders, mayors, hospitals, correction centers and the justice system. Regular outreach activities are conducted on a weekly basis, but high-impact activities are also carried out in areas of high vulnerability and where there is a presence of populations that typically do not ask for help. These activities are conducted in collaboration with the members of the CoC and other stakeholders from the private, public and nonprofit sectors.

2)) The CoC uses Peer-to-peer outreach, the use of experienced CMs, integrated efforts among providers, outreach in health fairs and soup kitchens, providing services through mobile units, and outreach in varied contexts are strategies to reach CH, youth, LGBTTT, elderly, and recent homeless, some of the populations least likely to request assistance. Most CoC projects assertively target those with MH/SA disorders promoting both housing and treatment. Integrated outreach efforts between several CoC organizations are also one of the strategies employed by the CoC that has proven to be effective in reaching populations less likely to request access to services. Projects

also have agreements with other services providers for the purposes of referrals. Through these multiple efforts homeless individuals are reached and referred to the Coordinated System for assessment and referral to services. CES has an outreach team that mobilizes the community to reach these hard-to-reach or traditionally underserved populations.

3) According to the most recent homeless count, approximately 51% of those counted are first-time homeless who may not have received CoC services before. The disasters faced by Puerto Rico, and more recently the pandemic, have caused changes in the profile of people facing homelessness. Today, a greater number of people are facing homelessness due to problems in meeting household expenses or due to violence and family problems. To reach, engage and provide housing services to these populations not previously served by the System, the CoC has established collaborative agreements with new actors, including universities to reach out to youth, entities that provide health and support services and organizations serving vulnerable populations (e.g. LGBTTQI+, elderly and DV, among others), to serve as a bridge to connect with this population. Similarly, the CoC is in the process of signing an agreement with the Ryan White Part B Program, as part of integrated HIV prevention and treatment planning processes, through which individuals engaged in HIV treatment, who are identified as homeless, would be referred to the CoC. The CoC has established other innovative interventions, as well, to ensure that this population is reached and served, such as the use of mobile units with overnight beds and joining efforts with other entities that do community impact work. In addition, the CoC participates in the "Knock on the Door" campaign, developed by the ESG-CV Program that includes mass media, social networking and promotional strategies, to educate about homelessness, the services available to the population and connect them to services. Through "Knock on the Door", an orientation telephone line was established, which in turn refers to the CoC. A total of # calls have been received through the information line, % of which have been referred to the CoC.